

# BCN Virtual Primary Care<sup>SM</sup> HMO

EDUCATE

ENGAGE

EMPOWER



## What you get with virtual primary care

- Convenient access to virtual primary, urgent and behavioral health care through the Doctor On Demand app.\*
- Flexibility to select a board-certified Doctor On Demand virtual primary care provider who fits your needs and preferences
- Fully coordinated care and support to manage chronic conditions, such as diabetes, asthma, hypertension and chronic kidney disease
- Your own Primary Care Kit to capture key vitals during virtual visits and your annual physical

## With Doctor On Demand, you'll have 24/7 access to your:

- Dedicated, high-quality care team by video, voice or messaging through your mobile phone, tablet or computer
- Referrals for in-person care with a BCN-participating providers
- After visit summaries, medical records, upcoming appointments and prescription information\*\*



**Blue Care  
Network**  
of Michigan



**on demand**  
by Included Health

\*Going to a brick-and-mortar urgent care will cost you more out of pocket.

\*\*Doctor On Demand providers are unable to write prescriptions for controlled substances.

Doctor On Demand by Included Health is provided by Included Health, Inc., which is an independent company contracted by Blue Care Network to provide acute care, behavioral health care services and primary care services to BCN members.