



Blue Care Network of Michigan

Blue Cross member account: Your first step to understanding your plan

HMO

EDUCATE

ENGAGE

EMPOWER



Your Blue Care Network plan information at your fingertips

Once you enroll in a plan, what should you do next? Activate your online Blue Cross member account at bcbsm.com/register. Or, text **REGISTER** to **222764**.¹ Your account has everything you need to understand your health care plan — and how it works — to help you get the most from your benefits right from the start.



Get easy, convenient access to your *Member Handbook* for specific details about your health care plan.



Get 24/7 personal support with the MIBlue Virtual AssistantSM chat feature to find answers fast to questions about your plan.



See coverage information, out-of-pocket and deductible balances, depending on your plan.



Compare costs of health care services.²



Select your primary care provider.



Manage prescriptions, find a pharmacy and compare medication costs, depending on your plan.



Check your claims, out-of-pocket costs and explanation of benefits statements.



Track approvals of prior authorizations or referrals, if your plan requires them.



Search for doctors and hospitals in your plan's network and review quality information.



Share your BCN ID card with your doctor's office to be sure the medical services you receive are covered and billed correctly.

¹Message and data rates may apply. Visit bcbsm.com for our *Terms and Conditions of Use* and *Privacy Practices*.

²Cost estimates for certain services are available to most non-Medicare members.

Healthful perks

Once registered for your account, you can explore many more resources to help you feel your best, such as:



Exclusive member discounts for gym memberships, fitness gear, recreation, healthy meal kit services and more.



Take your health assessment. Get online health and well-being resources, coaching and information. Track your personal health record and goals in one location.



Blue Cross mobile app

Once you're enrolled and receive your ID card, get the app in one of two ways:



Search **BCBSM** at **Apple®** App Store® or **Google Play™**.



Or, text **APP** to **222764**.¹



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