



Affordable. Convenient.

Get the quality health care you expect — where and when you need it — with no (or low) copayments.



BCN Virtual Primary CareSM HMO

Why choose virtual primary care?

- It gives you comprehensive virtual access to high-quality primary, urgent and behavioral health care through the Doctor On Demand app.*
- You can choose a board-certified Doctor On Demand virtual primary care provider who fits your needs and preferences
- Like an in-person PCP, your chosen Doctor On Demand PCP coordinates your care and refers you to BCN-participating specialists.
- You'll get the support you need to manage chronic conditions, such as diabetes, asthma, hypertension and chronic kidney disease
- You'll get a Primary Care Kit so you can capture key vitals during virtual visits and your annual physical

With the Doctor On Demand app, you'll have 24/7 access to your:

- Dedicated, high-quality care team by video, voice or messaging through your mobile phone, tablet or computer
- Referrals for in-person care with a BCN-participating providers
- After visit summaries, medical records, upcoming appointments and prescription information**

Enroll to experience more convenient and affordable primary care.

Ask your health benefits administrator for more information.

*Going to a brick-and-mortar urgent care will cost you more out of pocket.

**Doctor On Demand providers are unable to write prescriptions for controlled substances.

Doctor On Demand by Included Health is provided by Included Health, Inc., which is an independent company contracted by Blue Care Network to provide acute care, behavioral health care services and primary care services to BCN members.