

# Bathroom safety items

Applies to:

BCN Advantage Individual

BCN Advantage **HMO** SM  
BCN Advantage **HMO-POS** SM



Medicare and more

Blue Care Network of Michigan is a nonprofit corporation and independent licensee of the Blue Cross and Blue Shield Association.

## Bathroom safety items

Bathroom safety items provide users a way to prevent falls.

### Original Medicare

Original Medicare doesn't cover bathroom safety devices.

### BCN Advantage Individual enhanced benefit

BCN Advantage is a Medicare Advantage plan, which provides at least the same level of benefit coverage as Original Medicare (Part A and Part B) and may provide enhanced benefits beyond the scope of Original Medicare within a single health care plan. This flexibility allows BCN Advantage to offer enriched plans by using Original Medicare as the base program and adding desired benefit options.

Coverage for over-the-counter bathroom safety items is provided to members under all individual BCN Advantage plans. Because Original Medicare doesn't cover these items, the scope of the benefit, reimbursement methodology, maximum payment amounts, and the member's cost sharing are determined by BCN Advantage.

The safety items covered by this benefit include:

- Shower/bathtub grab bar
- Tub stool or transfer bench
- Commode rails
- Elevated toilet seats

There is an annual maximum coverage limit of \$100.

### Excluded services

- Installation
- In-home assessment by health professional

### Conditions for payment

The table below specifies payment conditions for bathroom safety items.

Conditions for payment	
Eligible provider	DME / P&O supplier
Payable location	Home
Frequency	No restrictions – annual maximum coverage
HCPCS codes	E0241, E0243, E0244, E0245, E0246, E0247, E0248
Diagnosis restrictions	No restrictions
Age restrictions	No restrictions

# Blue Care Network of Michigan

[bcbsm.com/providers](https://bcbsm.com/providers)

## Reimbursement

To find BCN Advantage plan's maximum payment amount for bathroom safety items, visit our provider portal, [Availity Essentials](#). Within Secure Provider Resources, click on BCN Fee Schedules under the *Fee Schedules* tab and follow the instructions. The provider will be paid the lesser of this allowed amount or the provider's charge, minus the member's cost share. This represents payment in full and providers aren't allowed to bill the member for the difference between the allowed amount and the charge.

## Member cost sharing

- The member is responsible for any amount exceeding the \$100 maximum for the year.
- This benefit doesn't contribute to the member's plan level out-of-pocket maximums or to the member's plan level deductible.
- If the member elects to receive a noncovered service, he or she is responsible for the entire charge associated with that service.
- Providers may not have members sign an Advance Beneficiary Notice of Noncoverage to accept financial responsibility for noncovered items. If there is any question about whether an item is covered, seek a coverage determination from BCN Advantage before providing the item to the member. If a provider issues a noncovered item to a member without first obtaining a coverage determination, the member must be held harmless for all charges except for any applicable cost share.

To verify benefits and cost share, providers may use our provider portal or call 1-800-344-8525.

## Member reimbursement

To be reimbursed for covered services, members must submit a request along with the following information to the address below:

- Name
- BCN Advantage contract and group numbers
- Address
- Supplier's name and address
- Date of service
- Diagnosis
- Description of item
- Charges per item
- Bills or itemized statement
- Paid receipts

Member Reimbursements – G804  
Blue Care Network  
P.O. Box 68753  
Grand Rapids, MI 49516-8753

## Revision history

Policy number: BCNA

Reviewed:

Revised: