



West Michigan region professional provider contact list (For providers not associated with a Medical Care Group)

Click on the map to see which counties are in this region:



Michigan providers who participate with Blue Cross Blue Shield of Michigan or Blue Care Network: Locate your provider type below to find your provider consultant.

To search, hold down the CTRL key and press the F key on your keyboard. Then enter the provider type and press the Enter key.

If your provider type is not included in the list below, your county determines your consultant. Look at the [Consultants by County table](#) to find who you should contact.

If you are a primary care physician associated with a medical care group, click the button to see the:

[PCP / MCG Contact list](#)

| Provider Type | Consultant | Phone | Fax |
|------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------|--------------|----------------|
| Addiction Medicine | See Behavioral Health | | |
| Ambulance | Josh Howe | 616-285-5280 | 1-877-318-6299 |
| Audiology | Leah Moore | 517-325-4735 | 1-877-248-2090 |
| Autism | See Behavioral Health | | |
| Behavioral Health (includes Psychiatry, Psychology, Social Worker, Autism, Addiction Medicine, etc.) | Southwest Counties - Mecosta, Newaygo, Oceana and South Stacy LaHaie | 616-389-2134 | 1-877-415-4968 |
| | Northwest Counties - Lake, Mason, Osceola and North Josh Howe | 616-285-5280 | 1-877-318-6299 |
| Chiropractic Medicine | Southwest Counties - Mecosta, Newaygo, Oceana and South Stacy LaHaie | 616-389-2134 | 1-877-415-4968 |
| | Northwest Counties - Lake, Mason, Osceola and North Josh Howe | 616-285-5280 | 1-877-318-6299 |
| Clinical Laboratory (Blue Cross only) | Kristi Oman | 616-389-2042 | 1-855-342-9647 |
| DMD (Medical Dentist) | Leah Moore | 517-325-4735 | 1-877-248-2090 |



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| Provider Type | Consultant | Phone | Fax |
|----------------------------------------------------------------------------|------------------------------------------------------------------------------------------------|--------------|----------------|
| Durable Medical Equipment / Prosthetics and Orthotics | Josh Howe | 616-285-5280 | 1-877-318-6299 |
| Federally Qualified Health Centers (FQHC) | See Counties | | |
| Health Department | See Counties | | |
| Hearing Aid Dealer | Leah Moore | 517-325-4735 | 1-877-248-2090 |
| Home Infusion Therapy | Corrina Huddelson | 616-389-8131 | 1-866-431-2608 |
| Independent Physical Therapist / Occupational Therapist / Speech Therapist | Josh Howe | 616-285-5280 | 1-877-318-6299 |
| Medical Dental | See DMD (Medical Dental) | | |
| Occupational Therapist (Independent) | See Independent Physical Therapist / Occupational Therapist / Speech Therapist | | |
| Ophthalmology | See Vision | | |
| Optometrist | See Vision | | |
| Pain Management | Kristi Oman | 616-389-2042 | 1-855-342-9647 |
| Pharmacies | West Michigan Counties Leah Moore | 517-325-4735 | 1-877-248-2090 |
| Physical Therapist (Independent) | See Independent Physical Therapist / Occupational Therapist / Speech Therapist | | |
| Podiatric Medicine | Brandon Bassham | 616-389-2061 | 1-866-722-1364 |
| Prosthetics and Orthotics | See Durable Medical Equipment / Prosthetics and Orthotics | | |
| Psychiatry | See Behavioral Health | | |
| Psychology | See Behavioral Health | | |

September 2023



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| Provider Type | Consultant | Phone | Fax |
|----------------------|------------------------------|--------------|----------------|
| Rural Health Centers | See Counties | | |
| Vision | Katie Rogers | 269-321-7677 | 1-866-571-9739 |

Consultants by County

If your provider type is not listed in the table above and they are not part of an MCG or Provider Organization – use the list below.

| County | Consultant | Phone | Fax |
|------------|-----------------------------------|--------------|----------------|
| Alcona | Leslie Pieper | 517-325-4145 | 1-866-466-2859 |
| Allegan | Katie Rogers | 269-321-7677 | 1-866-571-9739 |
| Alpena | Leslie Pieper | 517-325-4145 | 1-866-466-2859 |
| Antrim | Leslie Pieper | 517-325-4145 | 1-866-466-2859 |
| Barry | Corrina Huddelson | 616-389-8131 | 1-866-431-2608 |
| Benzie | Leslie Pieper | 517-325-4145 | 1-866-466-2859 |
| Berrien | Katie Rogers | 269-321-7677 | 1-866-571-9739 |
| Branch | Corrina Huddelson | 616-389-8131 | 1-866-431-2608 |
| Calhoun | Brandon Bassham | 616-389-2061 | 1-866-722-1364 |
| Cass | Katie Rogers | 269-321-7677 | 1-866-571-9739 |
| Charlevoix | Leslie Pieper | 517-325-4145 | 1-866-466-2859 |
| Cheboygan | Leslie Pieper | 517-325-4145 | 1-866-466-2859 |
| Crawford | Leslie Pieper | 517-325-4145 | 1-866-466-2859 |
| Emmet | Leslie Pieper | 517-325-4145 | 1-866-466-2859 |



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| County | Consultant | Phone | Fax |
|----------------|-----------------------------------|--------------|----------------|
| Grand Traverse | Leslie Pieper | 517-325-4145 | 1-866-466-2859 |
| Ionia | Corrina Huddelson | 616-389-8131 | 1-866-431-2608 |
| Iosco | Leslie Pieper | 517-325-4145 | 1-866-466-2859 |
| Kalamazoo | Katie Rogers | 269-321-7677 | 1-866-571-9739 |
| Kalkaska | Leslie Pieper | 517-325-4145 | 1-866-466-2859 |
| Kent | Corrina Huddelson | 616-389-8131 | 1-866-431-2608 |
| Lake | Heather Peterson | 231-941-6026 | 1-877-294-0063 |
| Leelanau | Leslie Pieper | 517-325-4145 | 1-866-466-2859 |
| Manistee | Heather Peterson | 231-941-6026 | 1-877-294-0063 |
| Mason | Brandon Bassham | 616-389-2061 | 1-866-722-1364 |
| Mecosta | Corrina Huddelson | 616-389-8131 | 1-866-431-2608 |
| Missaukee | Heather Peterson | 231-941-6026 | 1-877-294-0063 |
| Montcalm | Corrina Huddelson | 616-389-8131 | 1-866-431-2608 |
| Montmorency | Leslie Pieper | 517-325-4145 | 1-866-466-2859 |
| Muskegon | Brandon Bassham | 616-389-2061 | 1-866-722-1364 |
| Newaygo | Heather Peterson | 231-941-6026 | 1-877-294-0063 |
| Oceana | Brandon Bassham | 616-389-2061 | 1-866-722-1364 |
| Ogemaw | Leslie Pieper | 517-325-4145 | 1-866-466-2859 |
| Osceola | Heather Peterson | 231-941-6026 | 1-877-294-0063 |
| Oscoda | Leslie Pieper | 517-325-4145 | 1-866-466-2859 |

September 2023



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| County | Consultant | Phone | Fax |
|---------------------------------|-----------------------------------|--------------|----------------|
| Otsego | Leslie Pieper | 517-325-4145 | 1-866-466-2859 |
| Ottawa | Kristi Oman | 616-389-2042 | 1-855-342-9647 |
| Presque Isle | Leslie Pieper | 517-325-4145 | 1-866-466-2859 |
| Roscommon | Heather Peterson | 231-941-6026 | 1-877-294-0063 |
| St. Joseph | Katie Rogers | 269-321-7677 | 1-866-571-9739 |
| Van Buren | Corrina Huddelson | 616-389-8131 | 1-866-431-2608 |
| Bronson Health Dept – Van Buren | Katie Rogers | 269-321-7677 | 1-866-571-9739 |
| Wexford | Heather Peterson | 231-941-6026 | 1-877-294-0063 |

Out-of-state billing companies must contact the consultants covering the specialties/counties in question

Out-of-state lab and durable medical equipment locations please send an email to: petcontactus@bcbsm.com.

When you send an email to this new mailbox, please include the following information:

- Your name
- Phone number
- NPI
- Provider or facility type (PCP, cardiologist, skilled nursing facility, physical therapist, etc.)
- Reference number from call with Provider Inquiry
- A detailed description of your issue or question

Please note: DO NOT send secured emails to this email address. It does not accept secured emails. Your issue will be assigned to the appropriate provider consultant, and you'll receive status updates as your issue is resolved.

Nonparticipating providers should call either [Blue Cross Provider Inquiry](#) or [BCN Provider Inquiry](#) for claims questions and **Provider Enrollment and Data Management at 1-800-822-2761** for enrollment questions.