## **Update A Supplier Bank Account Information**

## PURPOSE OF JOB AID

This job aid will guide Supplier end users through updating their bank account information in their supplier profile using the Supplier Portal.

- Helpful Hint: All submitted banking changes must go through our Banking Validation process.
- The Banking Validation process requires us to have a phone call with the CFO or Top Financial Officer of your company to verify the banking information received.
- 1. Log into Supplier Portal via username and password
- 2. Select the Supplier Portal icon
- 3. Select Manage Profile
  - *Helpful Hint:* The Manage Profile link is at the bottom left corner of the screen.
- 4. Select Edit
- 5. Select Yes
- 6. Navigate to the **Payments** tab and select the **Bank Accounts** tab
- 7. Select the plus icon to add a new bank account
- 8. Enter the **Country** to unlock the **Bank Name** and **Bank Branch**
- Enter Account Number (double check for typos, the banking comes to us masked with only the last 4 digits viewable)
- If you skip Bank Name and enter the routing number in Bank Branch, Bank Name should auto-fill
- Attachments are required to submit the banking update. Select the **plus icon** next to the **Attachments** field.
- 12. The attachment we require is your W-9. For category select **Other Document**
- Click Choose Files or Drag your file into the field
- 14. Select **Ok** and then Select **Ok** again



Edit Profile Change Request: 2827010

Create Bank Account



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Attachments		×
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No data to display.	Add Attachments Type File  Unzip all zip files after upload Category ACH Request Form ACH Request Form	×
1	Bank Letter IBAN Certificate Other Document Scanned Check Other Document Choose Files No file chosen	

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- 15. Select **Review Changes**, do not select Save and Close. This will save the change request as a draft.
- 16. Review the changes to ensure accuracy of updates
- 17. Select Submit
- 18. Select Ok
- 19. Select Done

If you have any issues with entering banking information, please reach out to <u>Procurement@bcbsm.com</u>

