



Blue Care
Network
of Michigan

Your online member account: The first step to understanding your plan

HMO

EDUCATE

ENGAGE

EMPOWER



Your Blue Care Network plan information at your fingertips

Once you enroll in a plan, what should you do next? Activate your online member account at bcbsm.com/register. Or, text **REGISTER** to **222764**.¹ Your account has everything you need to understand your health care plan to help you get the most from your benefits from the start.

- Get easy, convenient access to your online *Member Handbook* for details about your health plan.
- See coverage information, as well as out-of-pocket and deductible balances, depending on your plan.
- Select your primary care provider.
- Check your claims, out-of-pocket costs and explanation of benefits statements.
- Search for doctors and hospitals in your plan's network and review quality information.
- Get 24/7 personal support with the MIBlue Virtual AssistantSM chat feature to find answers fast to questions about your plan.
- Compare costs of health care services.²
- Manage prescriptions, find a pharmacy and compare medication costs, depending on your plan.
- Know when your referral or prior authorization (if required) is approved, before you schedule an appointment.
- Show your virtual member ID card at your doctor's office to be sure the medical services you receive are billed correctly.

¹Message and data rates may apply. Visit bcbsm.com for our *Terms and Conditions of Use* and *Privacy Practices*.

²Cost estimates for certain services are available to most non-Medicare members.



Healthful perks

Once you activate your account, you can explore many more resources to help you feel your best, such as:

- ❏ Exclusive member discounts for gym memberships, fitness gear, recreation activities and more.
- ❏ Being able to take your health assessment and get personalized digital resources for your health and well-being.

Get our mobile app

Once you're enrolled, get our mobile app by scanning the QR code you see here.

