

BCBSM PGIP Program 2010 PCMH Designation

June 2010 Quarterly Meeting

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Very little change in methodology...



PCMH eligibility criteria

- **Physicians**
 - All physicians reported by their PO (March 2010 survey) to be currently functioning as primary care physicians were considered PCMH-eligible
 - In instances where a physician was reported to be PCP per PO, but met criteria of specialist per claims algorithm, then PO had to confirm PCP status in April survey
- **Practice Units**
 - Must have at least 30 total attributed members
 - Must have at least one PCMH-eligible physician
 - Must not be within either of the two oncology POs
 - Must be nominated by PO



Metrics

- Same quality/use/efficiency metrics as 2009
- 2009 calendar year for all metrics except EBCR/Preventive (4Q2008-3Q2009)
 - Quality rates
 - EBCR and Preventive (adults, peds)
 - Utilization rates per 1000 members
 - ED primary care sensitive rate (adults, peds)
 - Low tech radiology rate (adults, peds)
 - High tech radiology rate (adults)
 - Efficiency
 - Generic dispensing rate = number of generic 30-day supply fills among PU's attributed population / total 30-day supply Rx fills
 - Includes meds prescribed by non-attributed physician
 - Rate and trend (2009 compared to 2008)



Scoring Methodology

Overall, same as 2009

- All data normalized by converting to percentile ranking
- Weights applied to percentile rankings
 - 50% PCMH, 50% Quality/Use
 - Slight shifting among quality/use metrics, in consultation with PCLC
 - Approximately equal weight distributed across quality, use, and efficiency measures

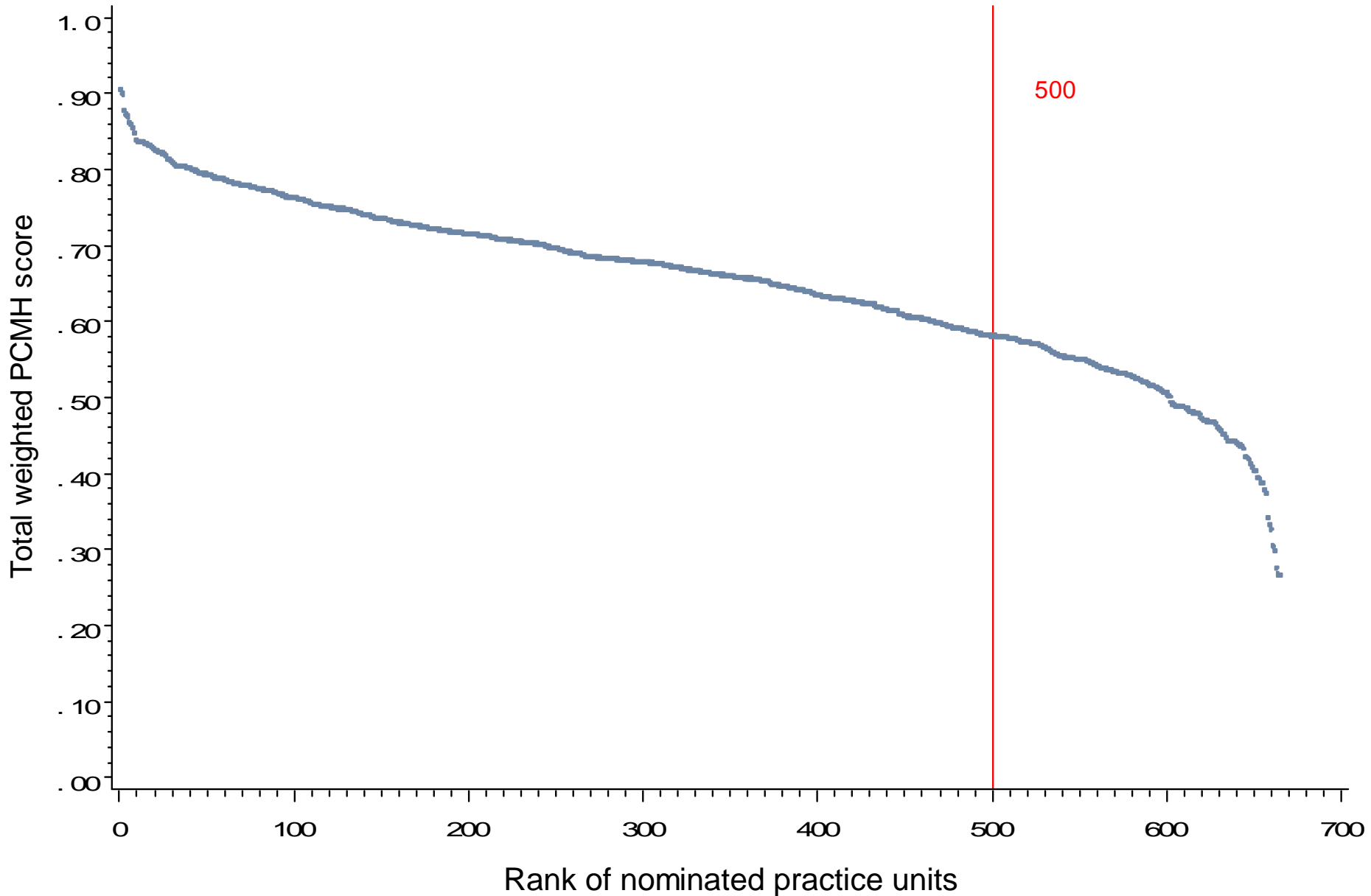


Results

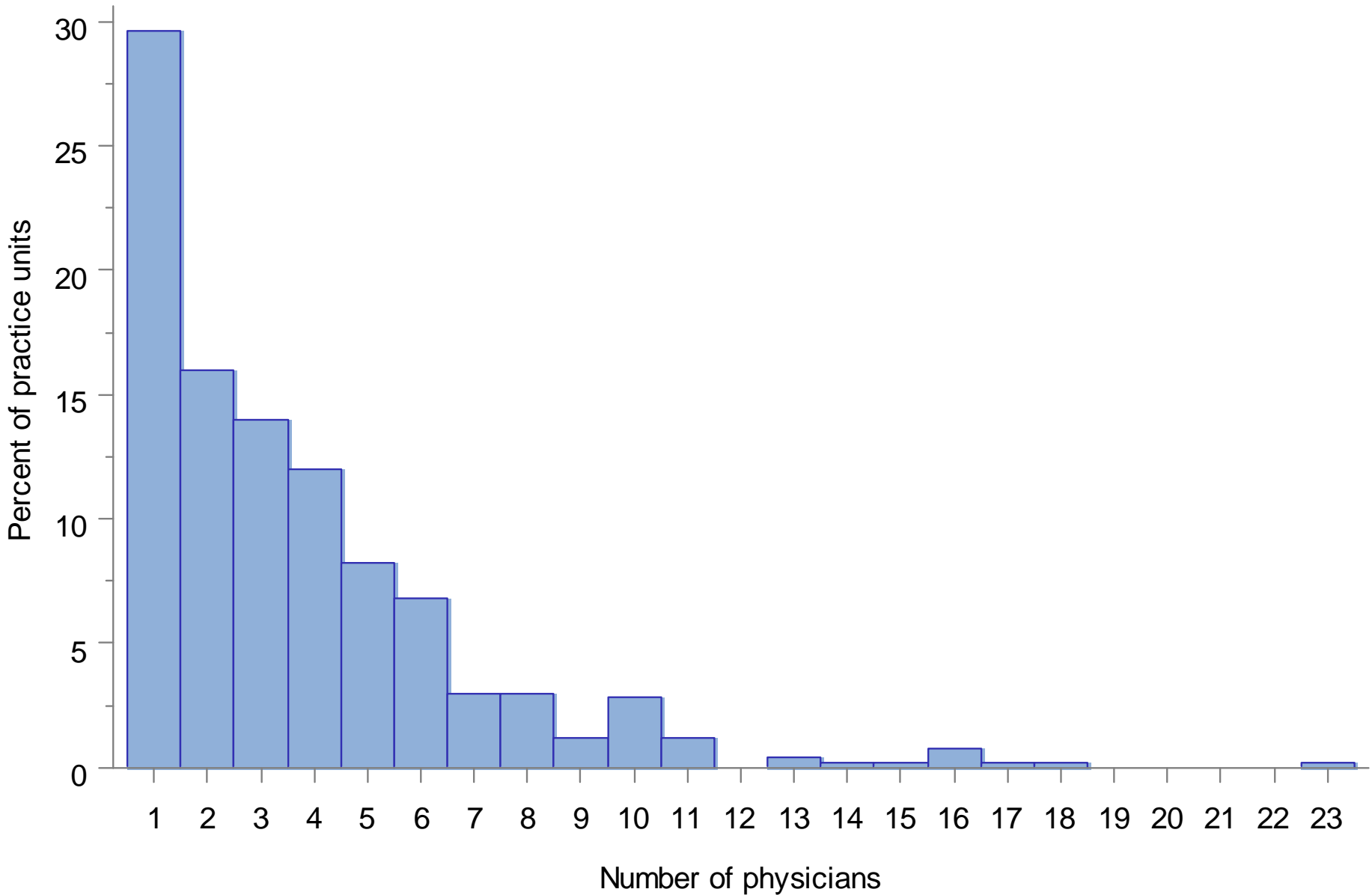
- Modeled multiple scenarios
- Expanded program to 500 practices
 - Reflects progress in implementing PCMH functionality and improving performance
 - Designated population has strong overall PCMH functionality and performance compared to not-designated
 - Average of 56 vs 20 PCMH capabilities in place
 - Quality/use/efficiency percentile ranking 67% vs 44%



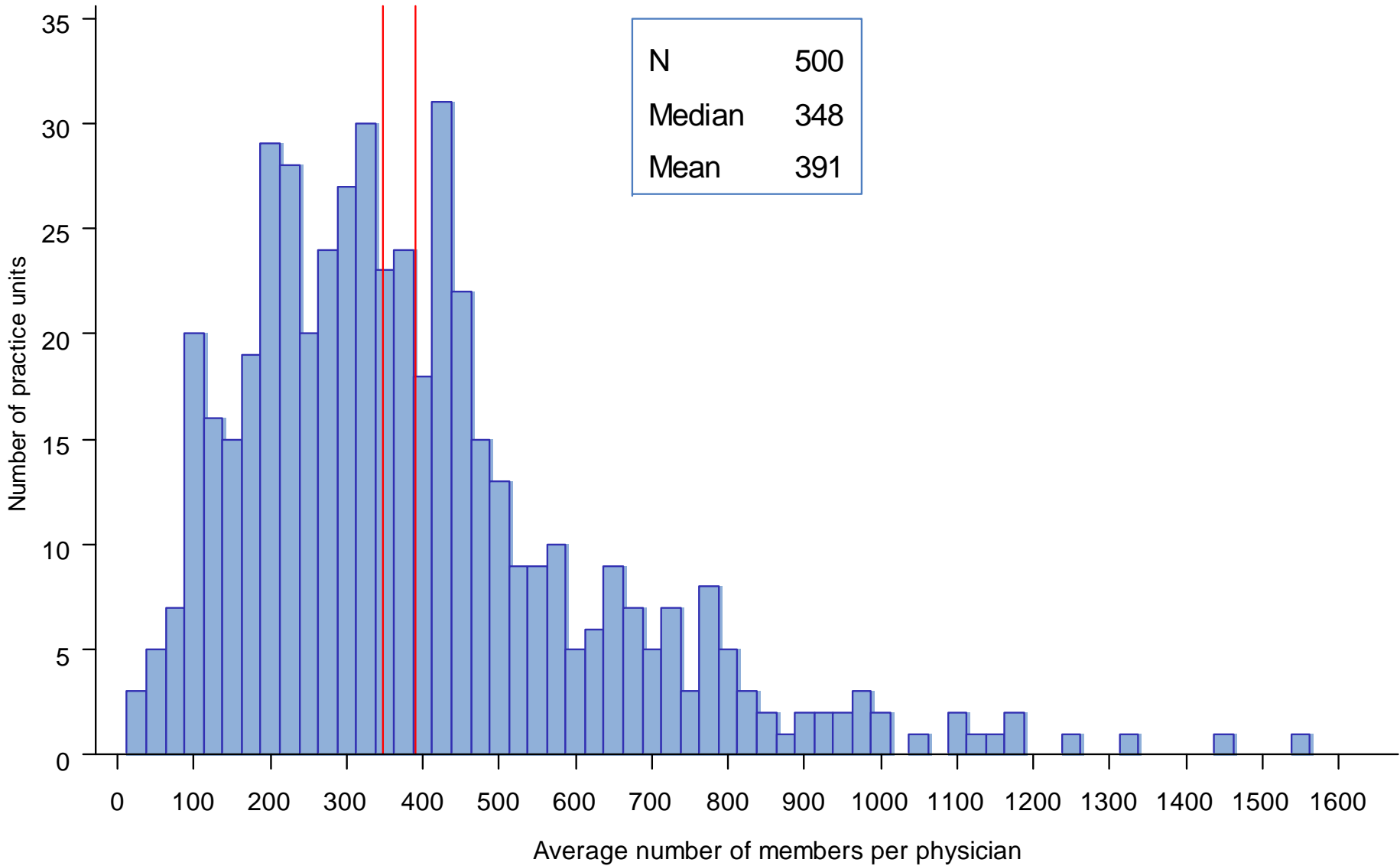
Final total weighted 2010 PCMH score and rank of nominated practice units



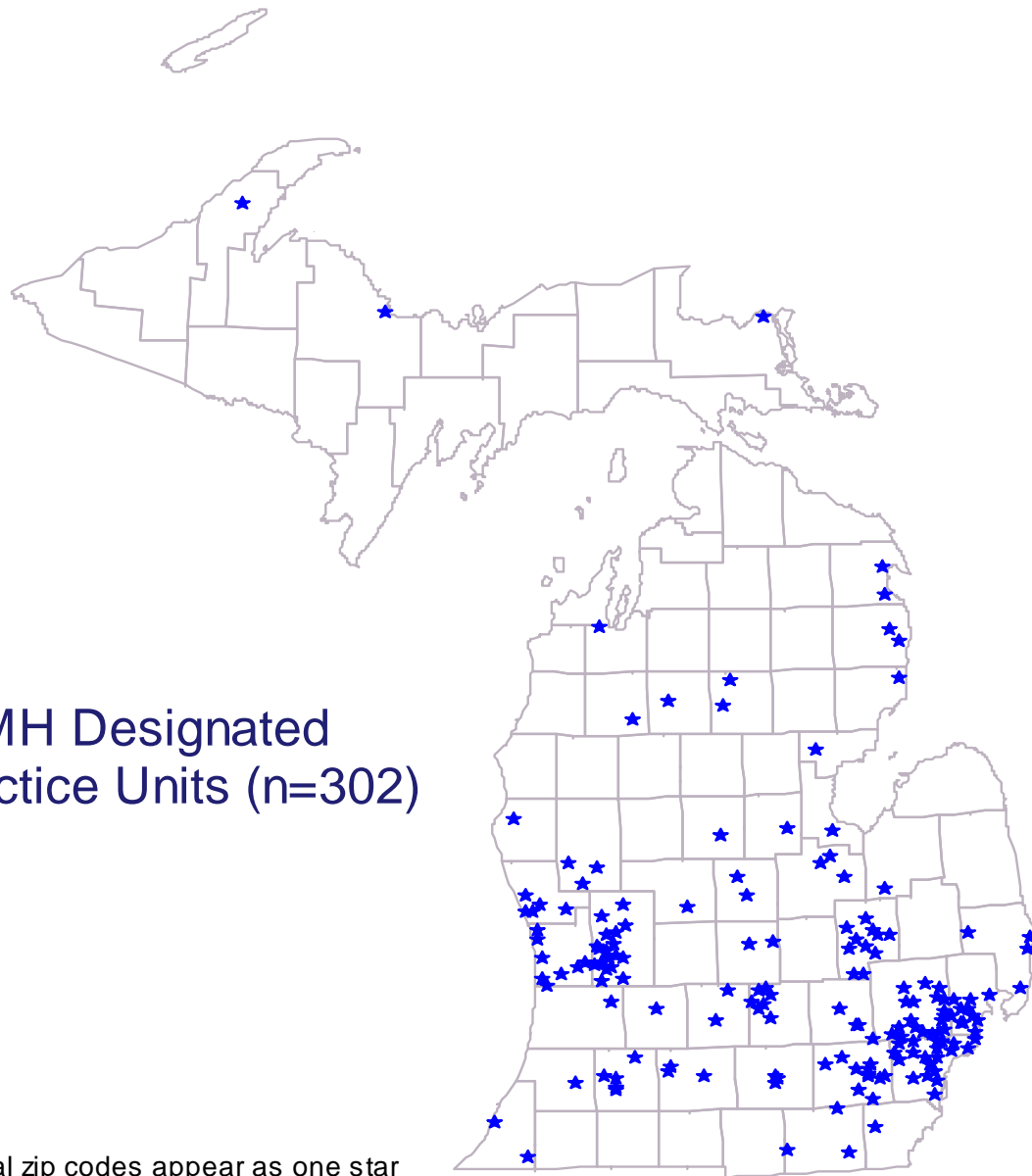
Number of physicians within 2010 PCMH Designated practice units



Average number of attributed members per physician among 2010 PCMH Designated practice units

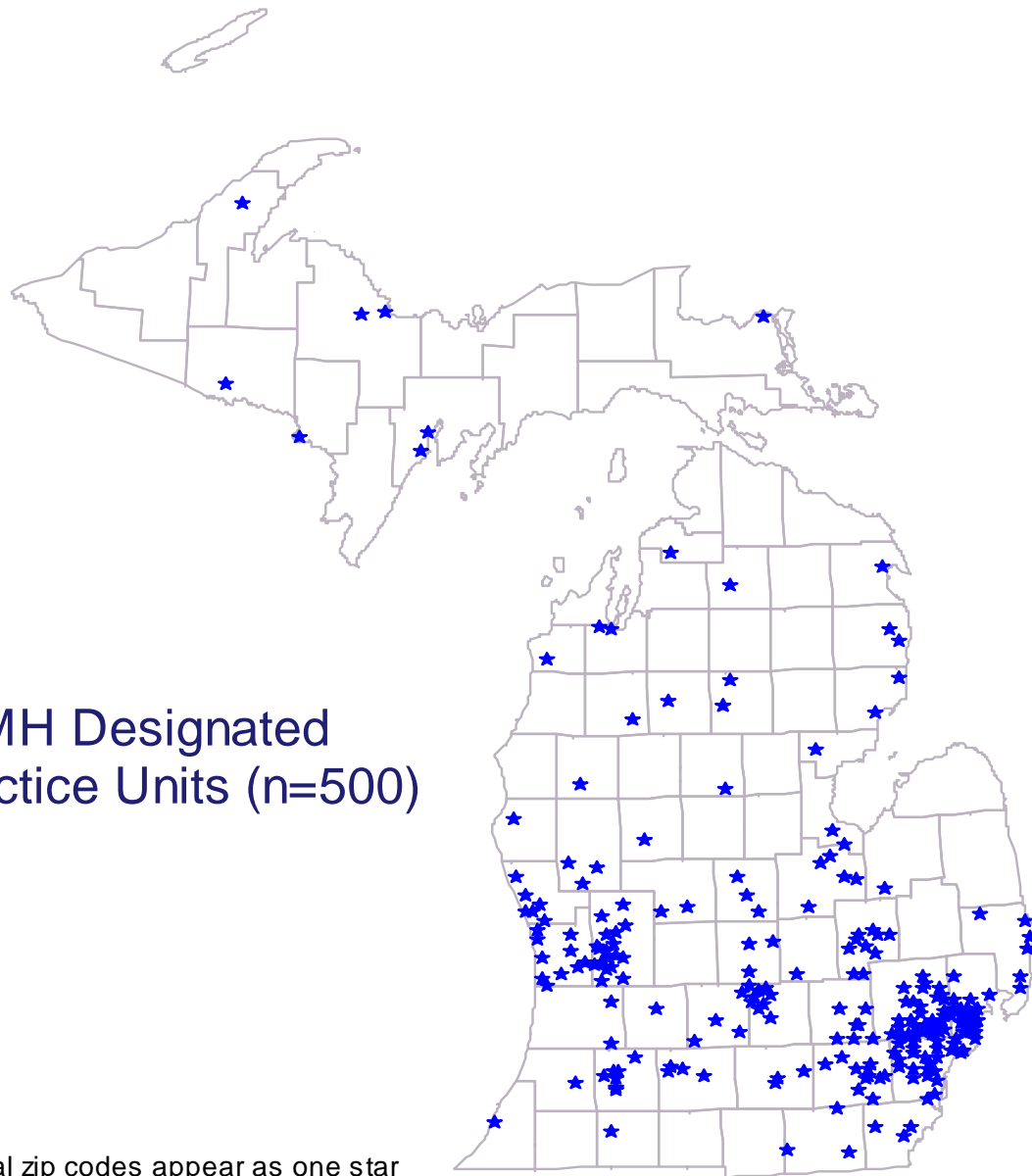


2009 PCMH Designated PGIP Practice Units (n=302)



* Sites with identical zip codes appear as one star

2010 PCMH Designated PGIP Practice Units (n=500)



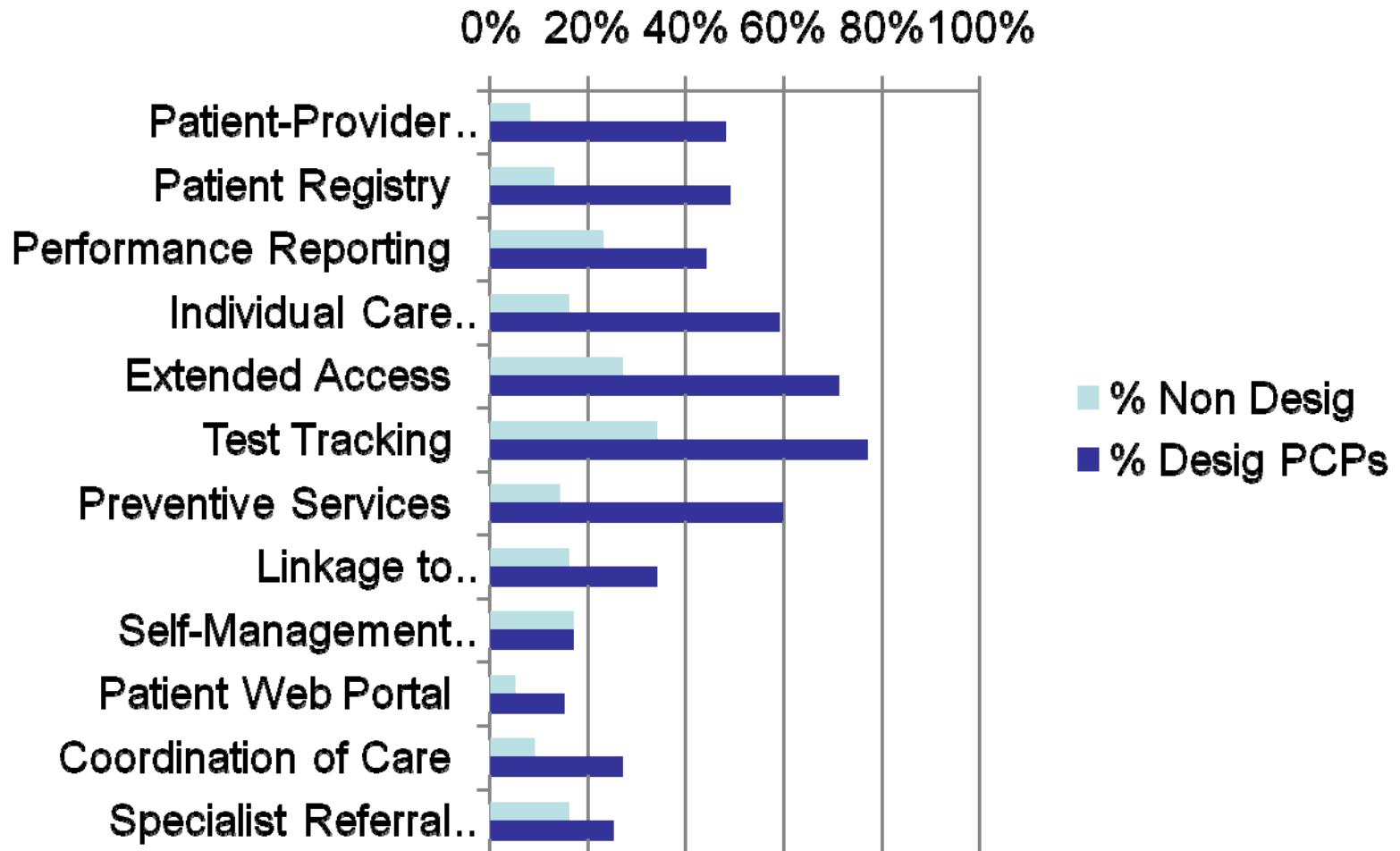
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Planned Program Evaluation

- BCBSM Clinical Epidemiology & Biostatistics team with support from Commonwealth Fund, UM, AHRQ will conduct PGIP and PCMH Evaluations
 - PCMH Evaluation (fall 2010)
 - Correlation between PCMH capabilities and quality/use performance
 - Quality, use, efficiency and cost trends



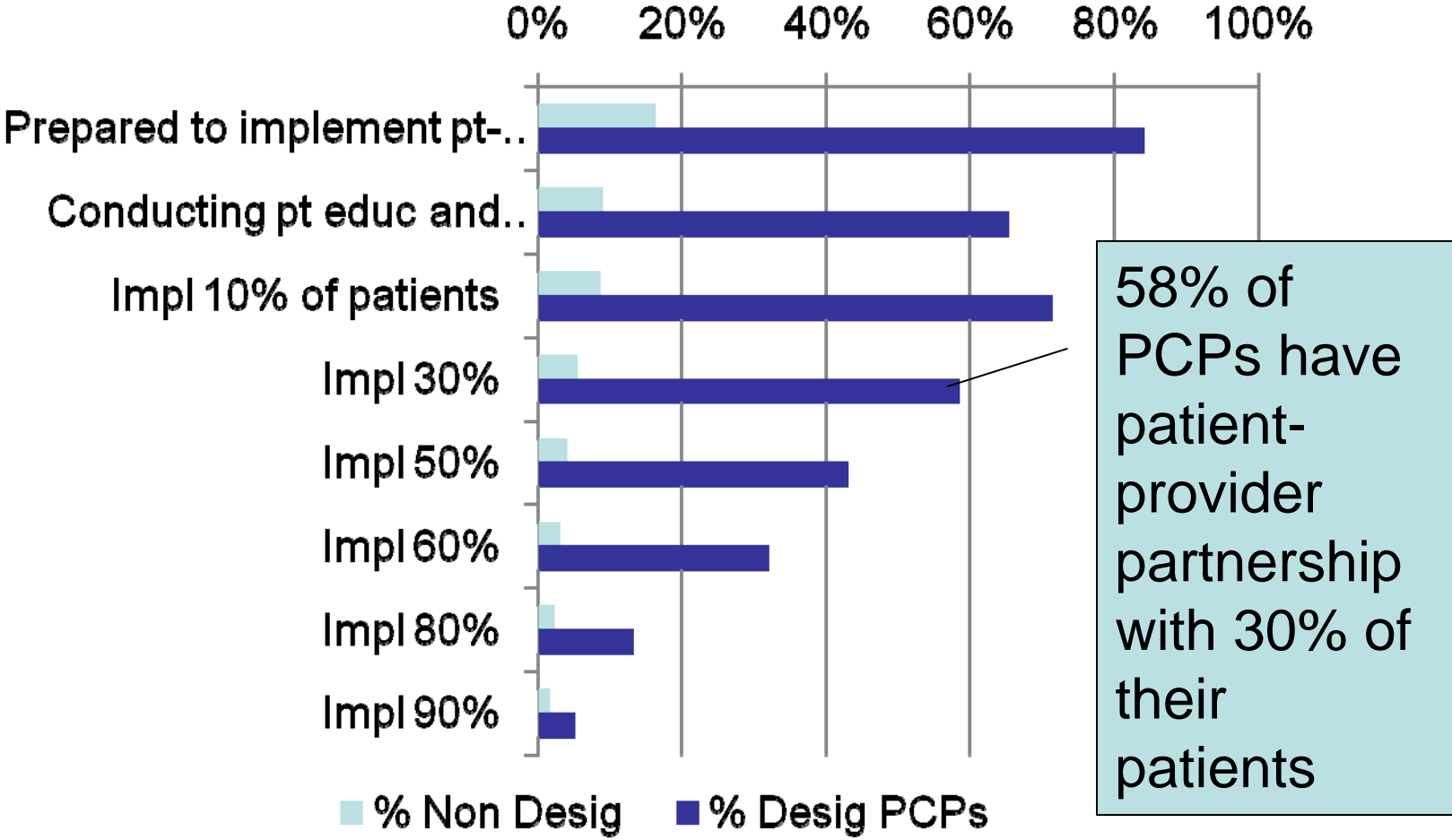
Average Percent of PCMH Capabilities in Place Designated vs Non-Designated Practices



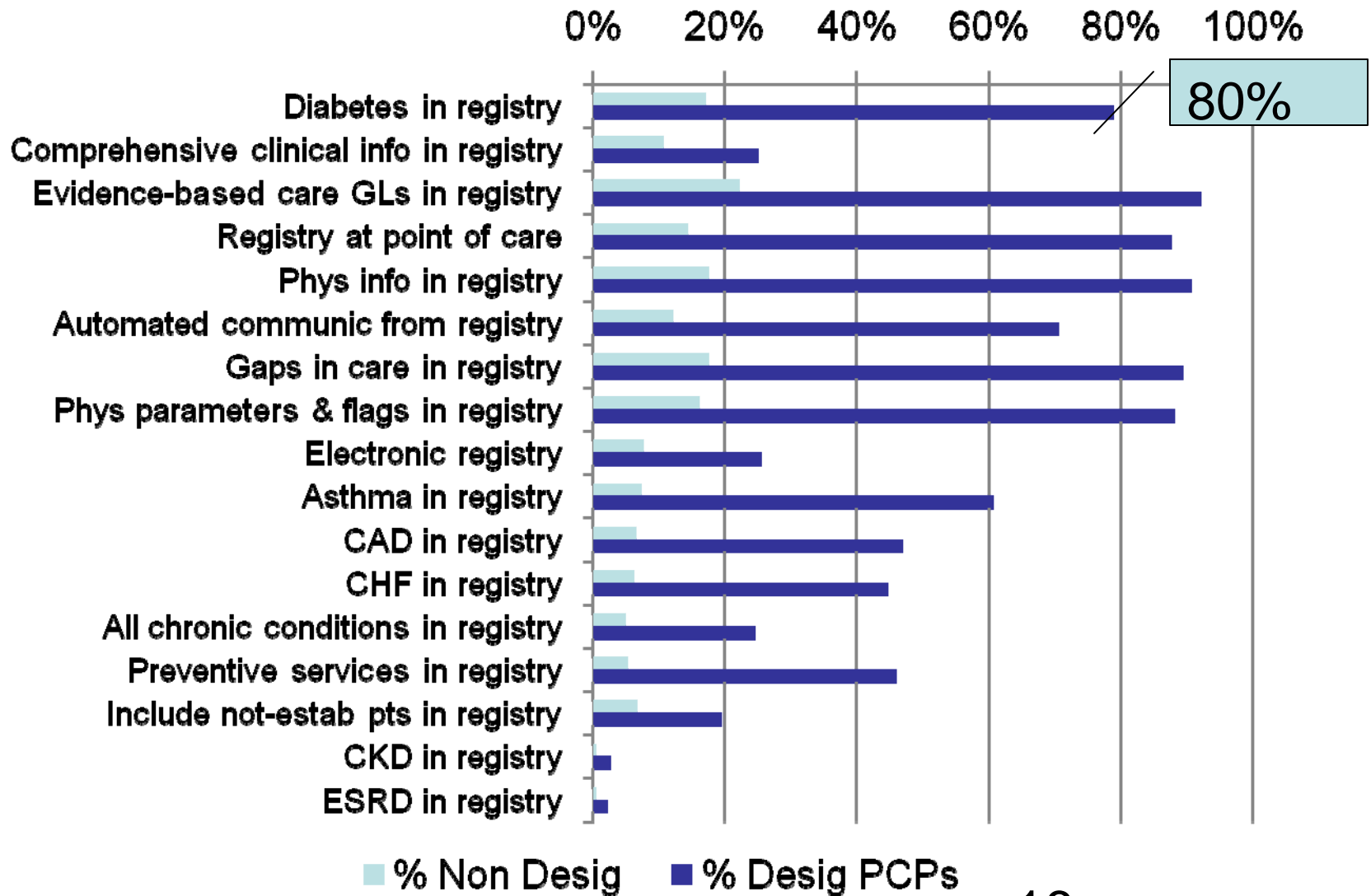
Percent of PCMH Designation-Eligible PCPs with PCMH Capabilities in Place, by Domain

Designated vs. Non-Designated

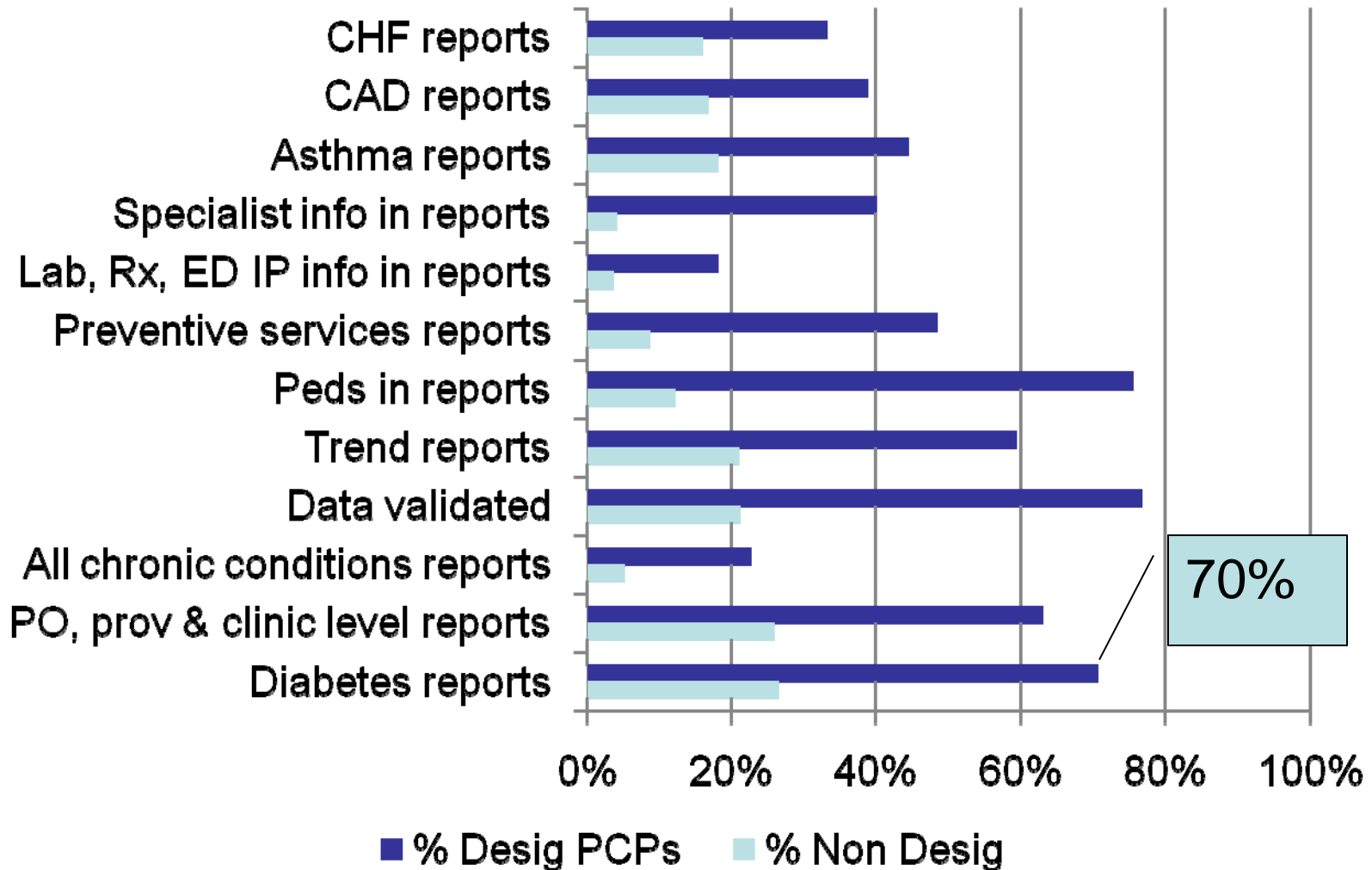
Patient-Provider Partnership



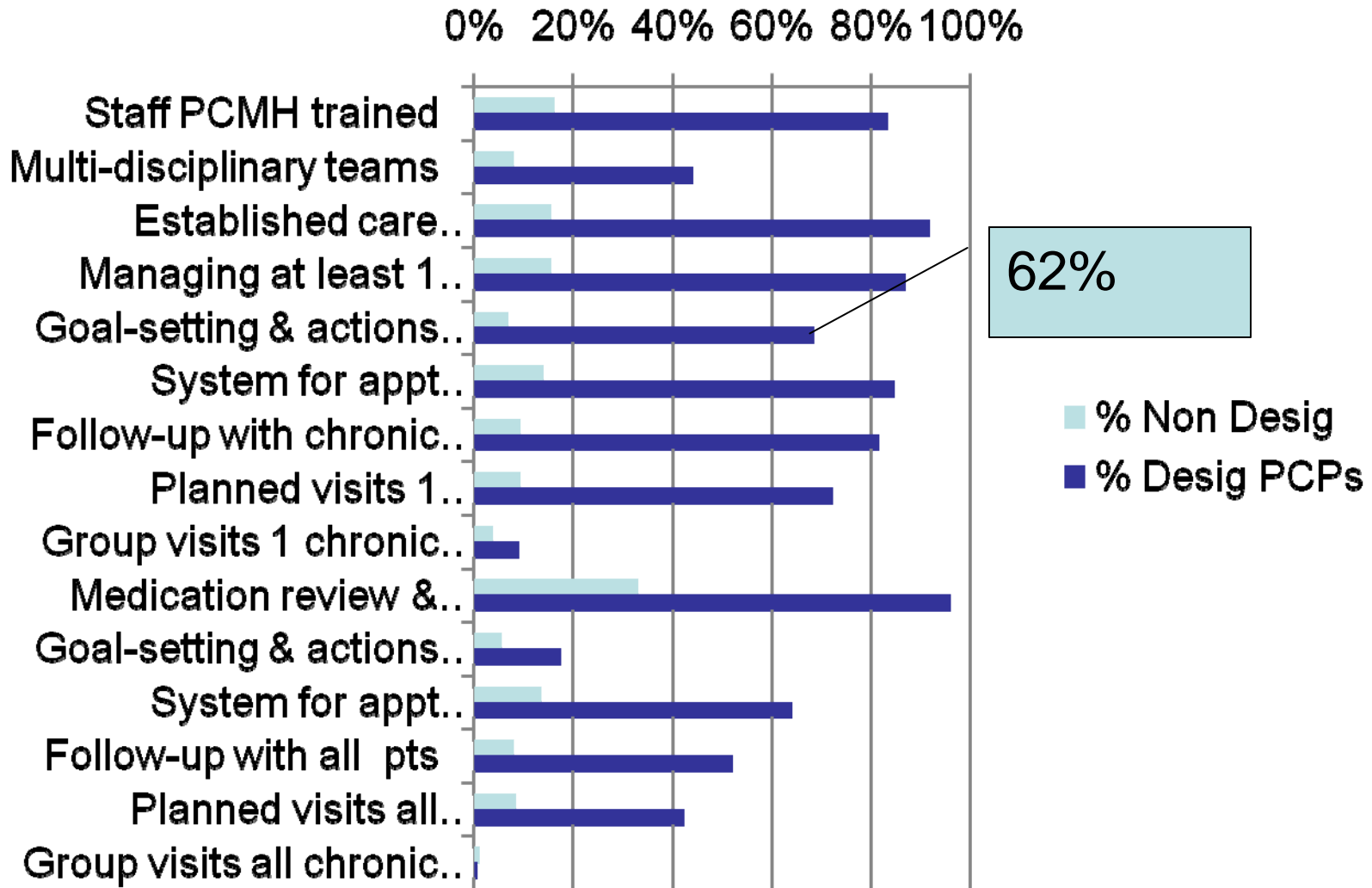
Patient Registry



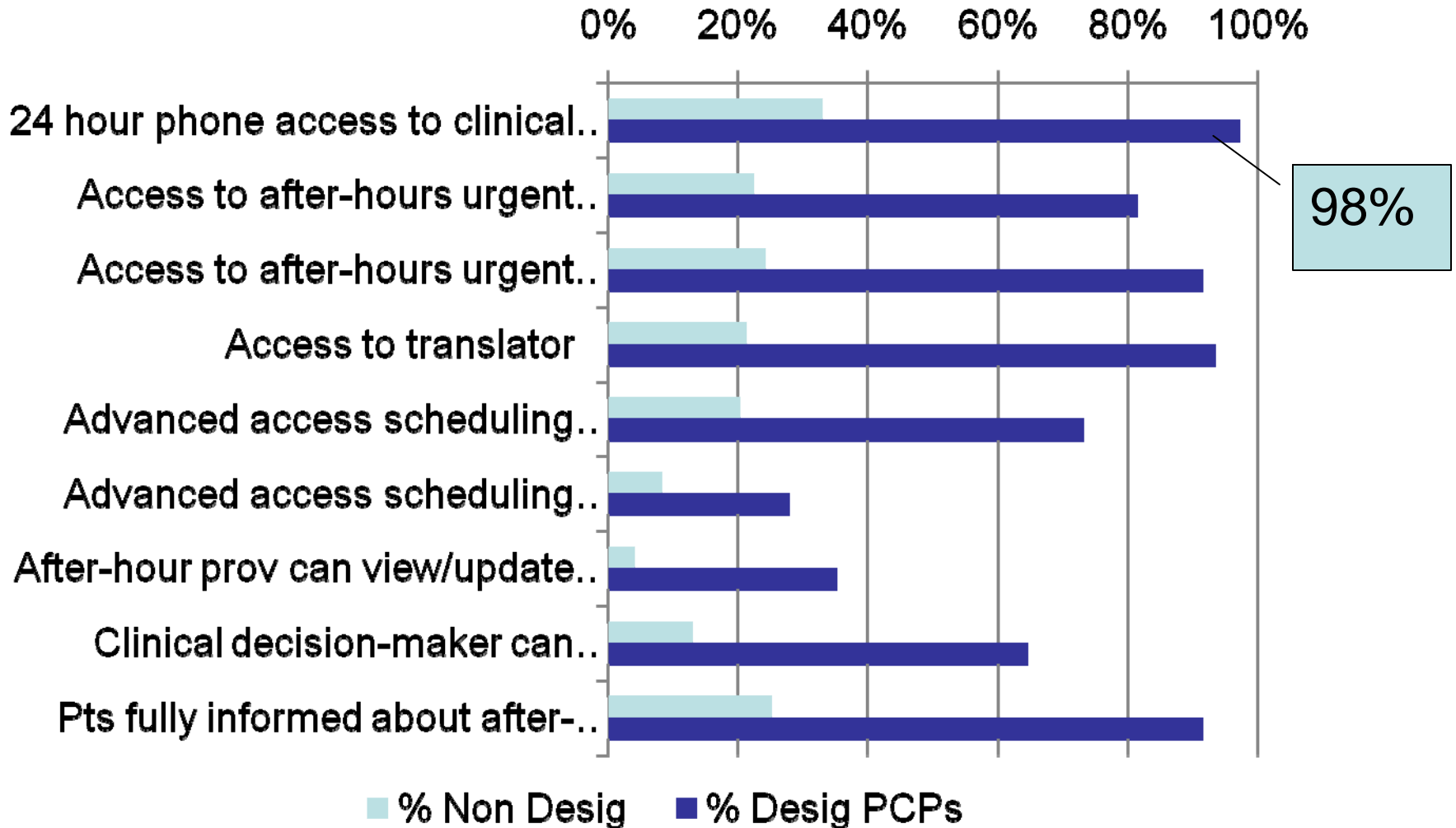
Performance Reporting



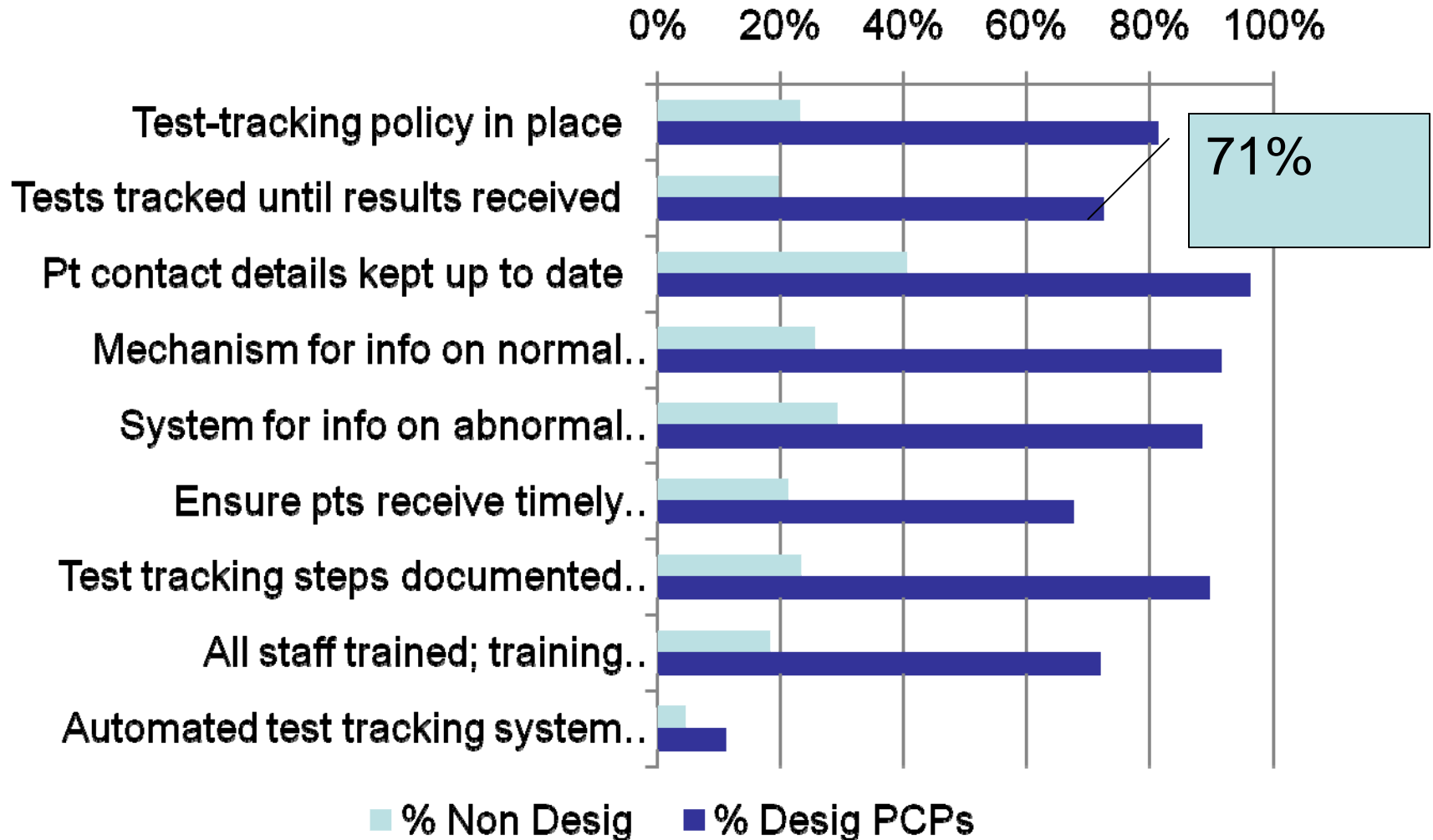
Individual Care Management



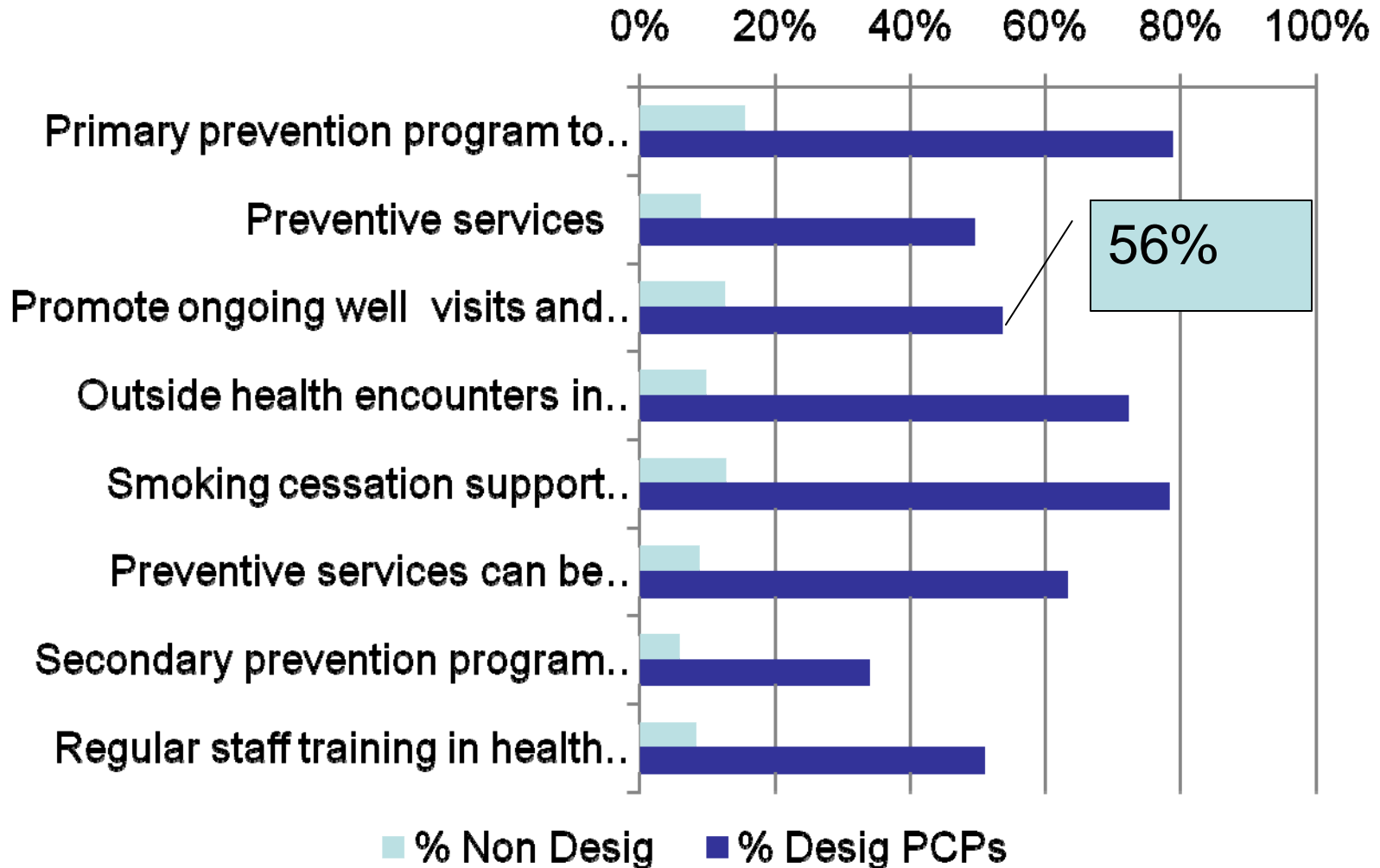
Extended Access



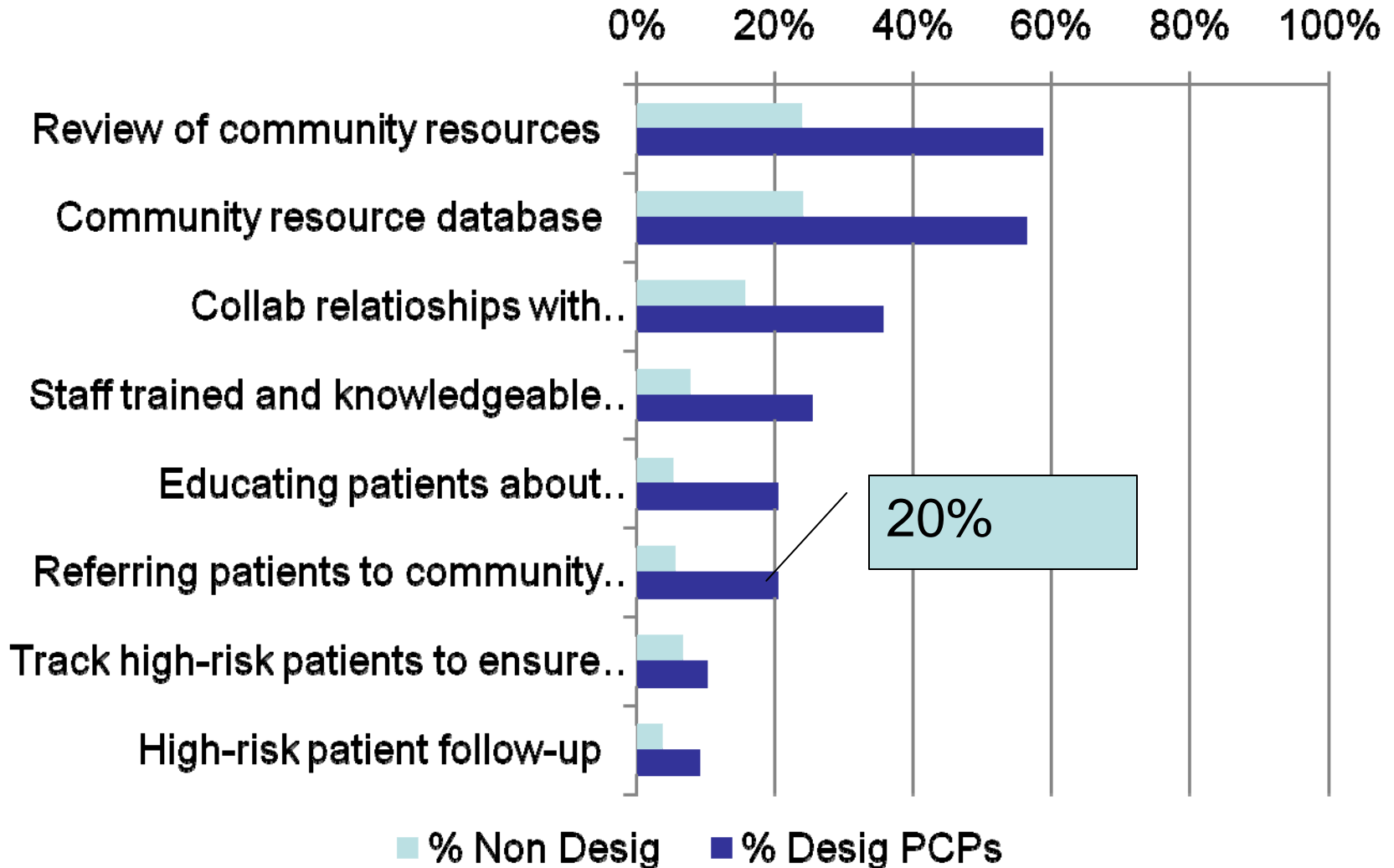
Test Tracking & Follow-up



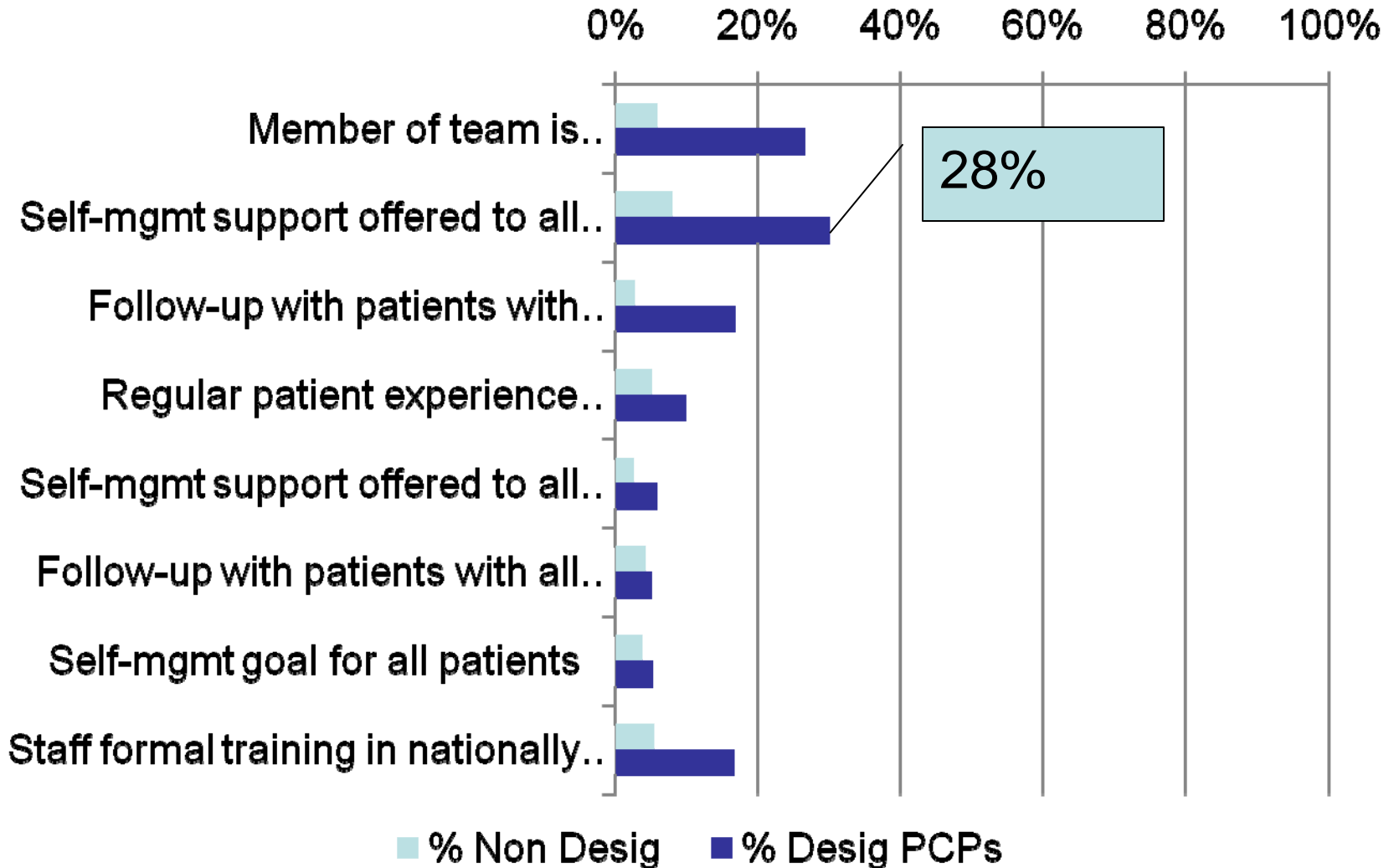
Preventive Services



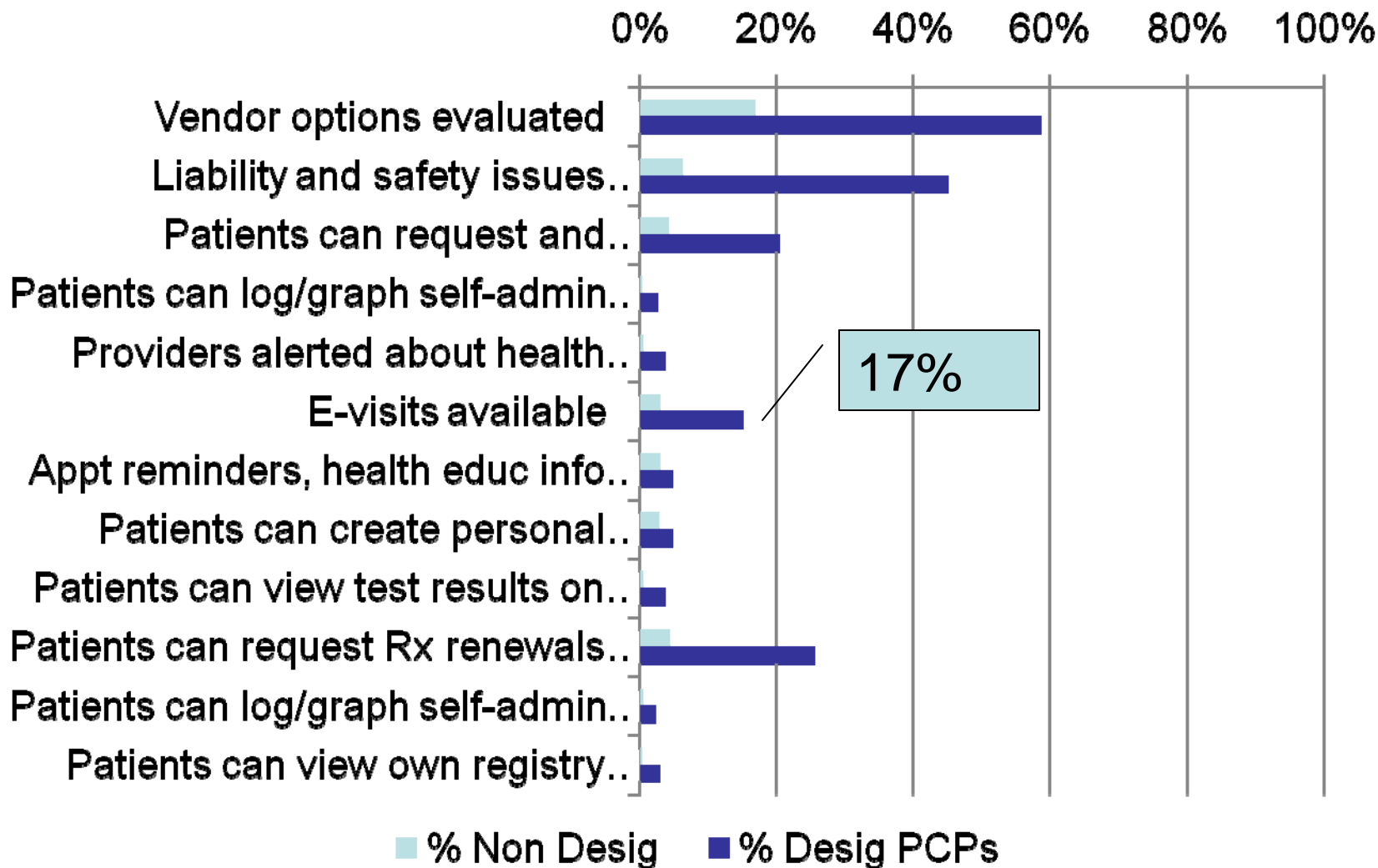
Linkage to Community Services



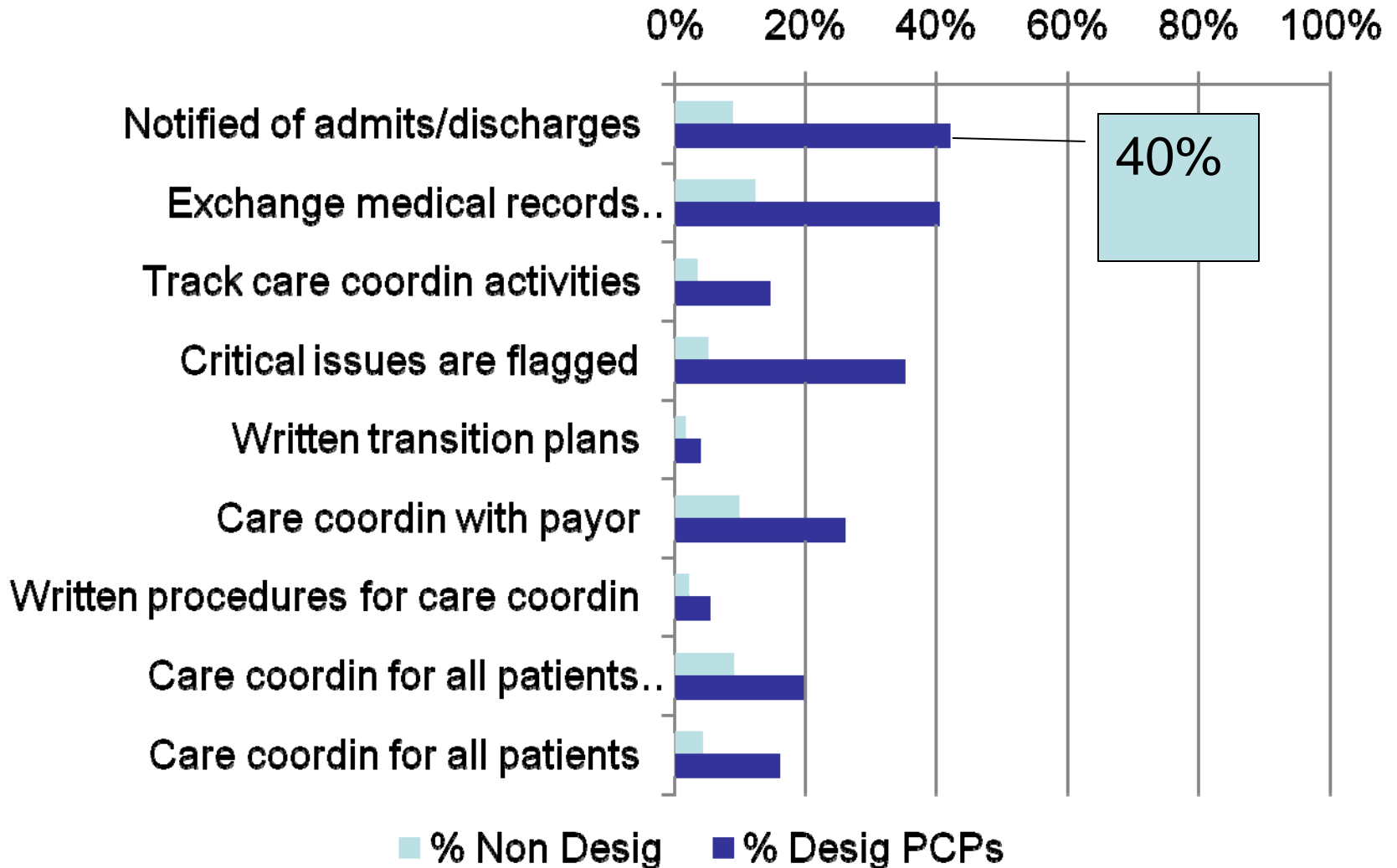
Self-Management Support



Patient Web Portal



Care Coordination



Specialist Referral

