



LHN

# Lakeshore Health Network

Overview of Employed Network  
Use of T Codes

# Lakeshore Health Network

- Formed 07/01/08
- Legacy organizations of:
  - Westshore Health Network (Mercy General Health Partners)
  - Hackley PHO (Hackley Health)

# PHO Mission Statement

*A partnership to provide  
excellence through quality,  
value and customer service to  
meet the healthcare needs in  
our community.*

# Objectives

- Description of Primary Care Network Clinic Model
- Implementation of T-Codes
  - office site identification of patients, scheduling & centralized billing
- Services available to all patients even if it is not billable

# Primary Care Network Clinic Model

- Mercy Health Partners Primary Care Network (PCN) offices operate under a clinic model
  - Physician directed teams include:
    - RN
    - Clinical Pharmacist
    - MSW
    - Dieticians

# Implementation within PCN office sites

- All patients with Chronic Disease are identified via registry or EMR tools
- Office based schedulers or clinic team member contacts patient & offers appt with either RN, Pharm D., MSW or Dietician
- Patients are notified if they have co-pay or co-insurance at the time of scheduling
- BCBSM is billed via PCN centralized billing for patients with T-Code benefit
- Pharmacy visit is billed as a 99210

# Services Available to All Patients

- Consistent with LHN philosophy of Chronic Care Model and PC-MH concepts these services are available to all patients within our PCP office sites regardless of payor.
- Currently there is not an opportunity to bill the majority of our payors for many of these services with the exception of pharmacy.