

2009 PGIP Initiatives

① Improvement Capacity Initiatives

- Establishing staff dedicated to managing process improvement teams (new PGIP groups only)
- Establishing analytics and reporting staff (new PGIP groups only)

② Condition-focused Initiatives

- Oncology/ASCO Quality Oncology Practice Initiative™ (limited participation)

③ Service-focused Initiatives

- Increase the use of generic drugs
- Radiology procedures utilization
- ER Utilization **(2009)**
- Inpatient Utilization **(2009)**
- Anticoagulation management (Professional CQI ~ limited participation)

Core Clinical Process-focused Initiatives

- ④ Evidence based care tracking
- *Performance reporting
- *Patient-Provider agreement
- *Extended access
- *Individual care management
- *Test tracking and follow-up
- *Coordination of Care **(2009)**
- *Preventive Services **(2009)**
- *Specialist Referral Process **(2009)**
- *Linkage to Community Services **(2009)**
- *Self-Management Support **(2009)**
- Lean Thinking-Clinic Re-engineering CQI (Professional CQI ~ limited participation)

Clinical IT-focused Initiatives

- ⑤ *Accelerating the Adoption and Use of Electronic prescribing
- *Patient registry
- *Patient Portal **(2009)**

**Components of the Patient Centered Medical Home (PC-MH)*

Note: More information available at www.bcbsm.com/provider/value_partnerships/pgip