

# The Hospital's Role in Ensuring RMP Compliance



## General program information

- **Members subject to the Radiology Management Program:**
  - **Included:** BCBSM PPO members (Michigan residents)
  - **Excluded:** Those in Federal Employee Plan, State of Michigan, POS, Medicare and those for whom BCBSM is secondary (coordination of benefits)
- **Procedures requiring authorization:** Outpatient nonemergent CT/CTA, MRI/MRA, PET scans and certain nuclear imaging procedures
- **AIM preauthorization obtained by:** Referring or ordering physician
- **Hospital outpatient department responsibility:** Ensure a preauthorization has been obtained *before* scheduling procedure

## Before scheduling procedures, hospitals can ensure prior authorizations have been obtained...

### 1. Through AIM

- Go to **americanimaging.net**:
  - Select *Web Applications User Login* (below header on right side of page).
  - Follow prompts to log in with your user name and password or (if you are a new user) to register as a *Servicing Provider*.
  - For assistance, call AIM Customer Service Center at **800-252-2021**.
- Go to **americanimaging.premiereglobal.com/attendee/ConferenceList.aspx** to schedule webcast training on topics such as registering and viewing preauthorization requests.

### 2. Through BCBSM

- From **bcbsm.com**, log in to web-DENIS. Select *Facility Claims*, then *Cost Containment* and follow prompts.
- **Identify ordering provider:** For UB-92 claims, complete field 82; for CMS-1500 claims, complete fields 17 and 17b.

### 3. Through the physician's office

- Confirm prior authorization obtained during appointment scheduling.

## If you do not find a prior authorization ...

- Check procedure code to see if procedure requires prior authorization:
  - Log in to web-DENIS, click *BCBSM Provider Publications and Resources* and select *Provider Manual*.
  - Click on *Provider Type* and make a selection from the drop-down menu under *Provider Type Criteria*. Click on *Search*.
  - Select *PPO Policies* chapter, then *Radiology management* and *Precertification of nonemergency outpatient CAT scans, MRIs, nuclear cardiology procedures and PET scans*.
- If procedure is *not* on the precertification list, schedule the service.
- If procedure requires precertification, contact referring or ordering physician.

*If after checking the AIM and BCBSM Web sites you still have questions, please contact your BCBSM provider consultant.*