



FACT SHEET: 2009 Physician Group Incentive Program Emergency Department Use New for 2009

Initiative Overview

The goal of the Emergency Department (ED) Use Initiative is to ensure that PGIP-attributed members use the Emergency Department appropriately.

Objectives

- Reduce PGIP patients' use of the Emergency Department for primary care sensitive conditions
- Reduce the percent of PGIP-attributed patients who are frequent (5 or more visits per year) ED users for primary care sensitive conditions
- Support the POs practice transformation efforts to expand patients' access to primary care
- Support and coordinate with the POs who work on related PGIP PCMH Initiatives such as: Extended Access, Individual Care Management, and Self-Management Support
- Collaborate with ED physicians to develop ED-based interventions that educate patients and redirect them to primary care

Metrics

Participation

- Completion of progress report
- Use of BCBSM data and reports

Performance

- Rate of ED use for primary care sensitive conditions
- Reduction in ED use for primary care sensitive conditions
- Percent of PO's population that are frequent ED users for primary care sensitive conditions
- Reduction in percent of PO's population that are frequent ED users for primary care sensitive conditions

Initiative Tasks

- POs will be expected to analyze their data and develop strategies and targeted patient interventions to reduce primary care sensitive ED use.
- POs will be expected to investigate the frequent ED users among their attributed patients, provide an assessment of the underlying causes for the frequent use, and develop interventions that will continually reduce and prevent inappropriate ED use for primary care sensitive conditions.

Incentive Design

- Incentives for PGIP Initiatives are based on participation and performance components, with the weight given to each component varying by initiative and by the length of time a PO has participated in the initiative.
- For the ED Initiative, payment for the first period of participation will be based on satisfactory completion of the participation requirements. During subsequent periods, payments will be based on both participation and performance, with increasing weight given to performance over time.

Results

TBD