



# FACT SHEET: 2009 Physician Group Incentive Program Inpatient Utilization with a Focus on Ambulatory Care Sensitive Conditions New for 2009

## Initiative Overview

The purpose of the Inpatient Utilization Initiative is to reduce unnecessary admission rates, prevent hospitalizations, and decrease inpatient discharge rates for patients with ambulatory care sensitive conditions (ACSCs).

ACSCs are chronic and acute conditions that if treated with early interventions may prevent extensive complications and the progression of severe disease. The conditions, if managed in a high quality outpatient setting may also prevent the need for hospitalization.

## Objectives

- Re-design existing processes to improve overall care delivered to PGIP attributed members and reduce inpatient admissions for ACSCs
- Provide members at risk for ACSCs with timely and effective primary care with an emphasis on disease state management
- Develop interventions to manage disease progression, reduce preventable complications, and avoid unnecessary hospitalizations and ED (Emergency Department) visits for ACSCs

## Metrics

Physician Organization will demonstrate how BCBSM reports and data are used and rolled out to physicians and practice units:

### Participation:

- Development of an implementation plan to analyze the PO's attributed members with identified ACSCs
- Development of quality improvement plan and implementation strategies to improve management of conditions that can lead to ACSCs
- Identification of specific conditions on which the PO plans to focus
- Identification of barriers encountered in implementing these strategies and identification of major accomplishments

### Performance:

- PGIP-level and PO-level improvement in the following metrics:
  - Reduction in ACSC-related inpatient discharges
  - Reduction in ACSC-related inpatient discharges that were admitted via the ED

## Initiative Tools

### **Data and guidelines to use in the assessment of ACSC patients include:**

- *Inpatient Admissions Dashboard Report*: Beginning in October 2008, BCBSM is distributing this inpatient utilization dashboard to POs on a bi-annual basis.
- Datasets of attributed members identified as having an inpatient discharge for ACSCs. BCBSM will distribute to POs on a quarterly basis.
- AHRQ's (Agency for Healthcare Research and Quality) Prevention Quality Indicators Guide and Technical Specifications (refer to Appendix A and Appendix B in the related Initiative Plan for more information).
- Best practices from states and organizations that have addressed ACSCs through their own regional and statewide efforts.

## Incentive Design

- The first incentive payment will be based solely on Physician Organization participation
- For subsequent payments, the incentive payment will be primarily based on overall Physician Organization performance and improvements on related performance metrics

## Results

TBD

Initiative Launched: 2009 Ref# SF-09-04 Version 1.0