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**MCG message**

**To:** All Blue Cross Complete providers

**Date:** June 17, 2024

**Subject:** **Blue Cross Complete announce changes to health care coverage areas**

It is with regret that we announce Blue Cross Complete's contract with the Michigan Department of Health and Human Services was not renewed for region 7, comprised of three counties in the South Central capitol region.

This is disappointing considering the members we've been serving in this region, our provider relationships, and the community investment we've made over the years.

Over the next couple months, we'll take steps to notify our members and providers, and offer assistance with the transition. We will not terminate provider agreements. Providers in Region 7 can continue to service Blue Cross Complete members, ensuring continuity of care during this period. We remain committed to supporting our members and providers through this change and will provide further updates as necessary.

If you have questions, please contact Blue Cross Complete Provider Inquiry at **1-888-312-5713** or email Janise Plata, Manager, Provider Network Management, at [jplata1@mibluccrosscomplete.com](mailto:jplata1@mibluccrosscomplete.com).

*\*Our website is [mibluccrosscomplete.com](http://mibluccrosscomplete.com). While website addresses for other organizations are provided for reference, Blue Cross Complete doesn't control these sites and isn't responsible for their content.*