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**MCG message**

**To:** All Blue Cross Complete providers

**Date:** September 12, 2024

**Subject:** Claims submission and processing guidelines for referring providers

Claims for referring physicians must be submitted with a valid provider type and unique NPI. The referring provider must be an M.D., D.O., physician assistant, nurse practitioner or certified nurse-midwife. The rendering and referring provider cannot have the same NPI. If any of these data elements are missing or invalid, the claim will be denied.

For more details on claims submission and processing, refer to the Section 2.3 of the [Medicaid Provider Manual](#)\* and Section 13 of the [Blue Cross Complete Provider Manual](#) at [mibluccrosscomplete.com](http://mibluccrosscomplete.com).

If you have additional questions, contact your Blue Cross Complete provider account executive or the Blue Cross Complete Provider Inquiry at 1-888-312-5713.

*\*Our website is [mibluccrosscomplete.com](http://mibluccrosscomplete.com). While website addresses for other organizations are provided for reference, Blue Cross Complete doesn't control these sites and isn't responsible for their content.*