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**MCG message**

**To:** All Blue Cross Complete providers

**Date:** April 16, 2024

**Subject:** **Blue Cross Complete Neuropsychological Testing Guideline Summary**

Blue Cross Complete conducts prior authorization review for neuropsychological testing under the following conditions:

- If it is part of the psychological evaluation for bariatric surgery.
- If it is part of the psychological evaluation for transgender surgery.
- To rule out a diagnoses related to organic brain syndrome. (ex. Memory loss and dementia.)
- To rule out pseudo seizures.
- Residents within the city of Flint who have elevated lead serum levels.

If a case doesn't meet the criteria noted above (including children under 21 years), providers are required to contact their local [Pre-Paid Inpatient Health Plans](#)\*. As a reminder, an authorization review or approval does not guarantee payment. Providers are responsible for meeting all claims and billing criteria.

For additional information on neuropsychological testing, please see, *Brain Injury* section of the [Michigan Medicaid Provider Manual](#)\*. For all other questions, please contact your Blue Cross Complete provider account executive or Blue Cross Complete Provider Inquiry at **1-888-213-5713**.

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*\*Our website is [mibluecrosscomplete.com](http://mibluecrosscomplete.com). While website addresses for other organizations are provided for reference, Blue Cross Complete doesn't control these sites and isn't responsible for their content.*