

Health Equity Accreditation

Blue Cross Complete holds a Health Equity Accreditation by the National Committee for Quality Assurance. Health Equity Accreditation recognizes organizations that are committed to reducing health disparities, improving care and building an internal culture that supports health equity. NCQA awards distinction to organizations that meet or exceed its rigorous requirements for health equity.



The right choice
is Blue Cross.

ENROLL IN BLUE CROSS COMPLETE
OF MICHIGAN.

To find out if you're eligible for Medicaid or the Healthy Michigan Plan through Blue Cross Complete, visit michigan.gov/mibridges. To choose a health plan, call Michigan ENROLLS toll-free at **1-888-ENROLLS (367-6557)**. You can also visit healthcare4mi.com.

For more information about Blue Cross Complete, visit mibluecrosscomplete.com. To see if your doctor or dentist is in network visit, mibluecrosscomplete.com/findadoctor.



Blue Cross Complete of Michigan LLC is an independent licensee of the Blue Cross and Blue Shield Association.



Blue Cross Complete of Michigan complies with applicable federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability or sex.

You can have this information in other languages and formats. You can also have this interpreted over the phone in any language.

English: ATTENTION: If you speak English, language assistance services, at no cost, are available to you.

Call **1-800-228-8554**
(TTY: **1-888-987-5832**).

Spanish: ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al **1-800-228-8554**
(TTY: **1-888-987-5832**).

Arabic:

ملحوظة: إذا كنت تتحدث اللغة العربية، فإن خدمات المساعدة اللغوية متوفرة لك بالمجان. اتصل برقم **1-800-228-8554** (TTY: **1-888-987-5832**).



Blue Cross Complete of Michigan

A Medicaid and Healthy Michigan Plan
managed care health plan



PROGRAMS SUPPORTED BY BLUE CROSS COMPLETE OF MICHIGAN:

Medicaid

Medicaid is complete health care coverage for people of all ages with low income or disabilities. Some popular Michigan Medicaid programs include Medicaid, Healthy Michigan Plan** and MICHild.

Healthy Michigan Plan

Healthy Michigan Plan is a health care program from the Michigan Department of Health and Human Services for Michigan residents from 19 to 64 years of age.

MICHild

MICHild is a health care program from MDHHS for children ages 18 and younger. Blue Cross Complete administers MICHild benefits to eligible members.

Children's Special Health Care Services

Children's Special Health Care Services is a program managed by MDHHS. CSHCS provides extra support for children and some adults through age 26 who have special health care needs.

Healthy Kids Dental

Healthy Kids Dental provides dental services for members ages 20 and younger at no cost to families. Covered services include checkups, X-rays and fillings. Visit bcbsm.com/healthykids or deltadentalmi.com⁺ for more information.

For more information about Blue Cross Complete's Medicaid programs, visit miblucrosscomplete.com/benefits.

THE FOLLOWING BENEFITS AND SERVICES ARE OFFERED TO HELP OUR MEMBERS LIVE HEALTHIER LIVES*:

- Care management and counseling
- Children's Special Health Care services
- Dental care
- Doula services
- Emergency services
- Family planning
- Hearing and speech services
- Home health care
- Hospice care
- Immunizations
- Inpatient and outpatient hospital care
- Lab, X-ray and other imaging
- Maternal and infant health
- Medical supplies
- Mental health services
- Non-emergency medical transportation
- Nursing home care
- Physical, speech and occupational therapy
- Prescription drug coverage
- Primary care doctor visits
- Smoking cessation
- Specialist visits
- Substance use disorder treatment
- Telemedicine
- Vision care

No-cost transportation is available for members to and from covered medical services.

We've got you covered.

Dental benefits

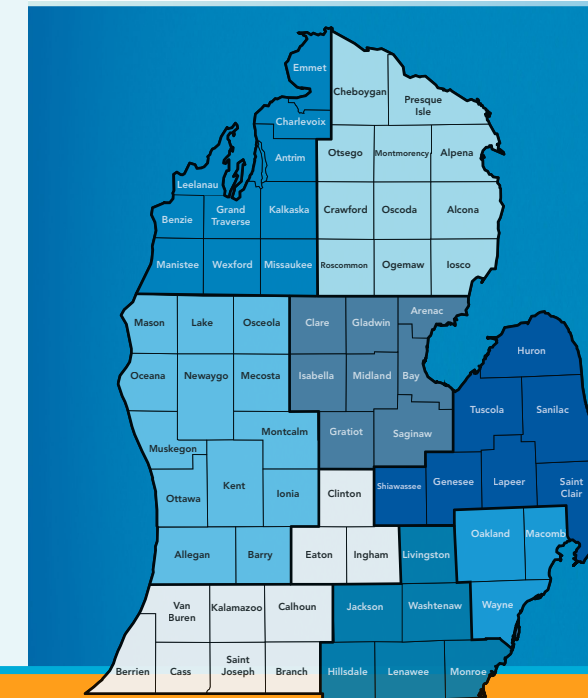
All Medicaid members ages 21 and older and Healthy Michigan Plan members, ages 19 and older have dental benefits through Blue Cross Complete. Visit miblucrosscomplete.com/dental to see what's included.

Care management programs

For members with chronic conditions, our team of nurses and social workers help you navigate the health care system to access the care you need. It's your choice to work with a care manager.

Referrals to community resources

Our Community Resource Hub can help connect you with the resources you need close to home. Visit miblucrosscomplete.com/resources to search for assistance in your area.



Improving health care, communities and quality of life.



Blue Cross Complete serves 58 counties in Michigan. Coverage is noted in the blue, shaded areas.

⁺Blue Cross Complete doesn't own or control this website.

*Some of these services are paid for by Blue Cross Complete, while others are paid for by the state and other entities.

**The Healthy Michigan Plan is a health care program from the Michigan Department of Health and Human Services. Blue Cross Complete of Michigan administers Healthy Michigan Plan benefits to eligible members.