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MCG message

To: All Blue Cross Complete providers

Date: September 4, 2024

Subject: Blue Cross Complete release proton pump inhibitors de-prescribing guidelines outlined by the American Gastroenterological Association

Please be advised that some providers will soon receive a letter from Blue Cross Complete regarding an important update on the management of patients currently prescribed proton pump inhibitors.

This letter will outline recommendations by the American Gastroenterological Association, indicating that all patients without a definitive indication for chronic PPI use be considered for a trial of de-prescribing.

Providers should review the forthcoming communication carefully and prepare to assess their patients for potential changes in their PPI therapy.

If you have any questions, contact your Blue Cross Complete provider account executive or the Blue Cross Complete Provider Inquiry at 1-888-312-5713.

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