

CHRT

The CCBHC Demonstration in Michigan\*:  
*Transforming Behavioral Health*

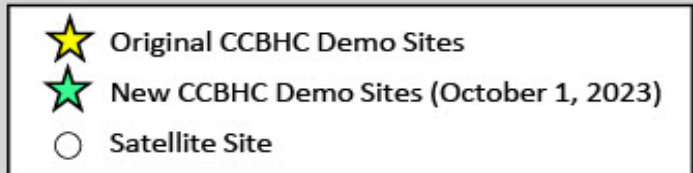
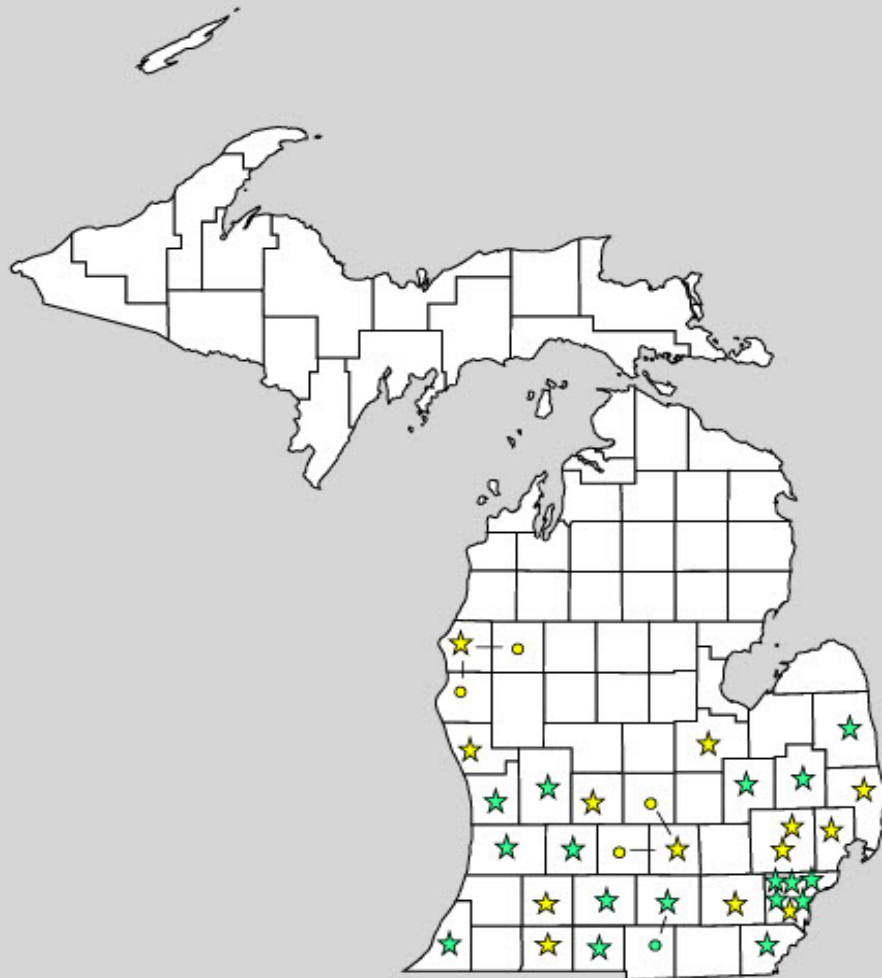
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*Center for Health and Research Transformation*

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# Michigan's CCBHC Demonstration Sites

October 2023



- Arab Community Center for Economic and Social Services (Wayne)
- Barry County CMH Authority (Barry)
- CEI CMH (Clinton, Eaton, Ingham)
- CNS Healthcare (Oakland)
- CNS Healthcare (Wayne)
- Community Mental Health of Ottawa County (Ottawa)
- Development Centers, Inc. (Wayne)
- Easter Seals Michigan (Oakland)
- Elmhurst Home (Wayne)
- Genesee Health System (Genesee)
- HealthWest (Muskegon)
- Integrated Services of Kalamazoo (Kalamazoo)
- Lapeer County Community Mental Health (Lapeer)
- LifeWays (Jackson and Hillsdale)
- Macomb County CMH (Macomb)
- Monroe Community Mental Health Authority (Monroe)
- Network180 (Kent)
- OnPoint (Allegan)
- Pines Behavioral Health Services (Branch)
- Pivotal (St. Joseph)
- Riverwood Center (Berrien)
- Saginaw County CMH (Saginaw)
- Sanilac Community Mental Health (Sanilac)
- Southwest Counseling Solutions (Wayne)
- St. Clair County CMH (St. Clair)
- Summit Pointe (Calhoun)
- The Guidance Center (Wayne)
- The Right Door (Ionia)
- Washtenaw County CMH (Washtenaw)
- West Michigan CMH (Mason, Lake, Oceana)

## Eligibility and Core Services

### Who's Eligible?

All persons are entitled to walk into CCBHC clinics and be screened for service eligibility:

- All ages
- All payers, including uninsured
- No residency requirement (even out of state)
- Any person with a behavioral health diagnosis, including those with a mild to moderate or serious mental illness and/or substance use disorder
- Veterans, members of the armed services

### The 9 Core Services

1. Crisis mental health services
2. Screening, assessment, and diagnosis
3. Patient-centered treatment planning
4. Outpatient mental health and substance use services.
5. Outpatient clinic primary care screening and monitoring
6. Targeted case management.
7. Psychiatric rehabilitation services.
8. Peer support and counselor services and family supports.
9. Community-based care for Veterans or members of armed services

## System Level Accomplishments



**100%** of CCBHC's interviewed mentioned **increased access to services**, along with an expansion in populations served, as a major accomplishment and benefit from being in the CCBHC Demonstration.



**77%** mentioned success in **strengthening community partnerships**, particularly among schools (4), courts (3), law enforcement (3), veteran services (3), and FQHCs/service providers (2).



**62%** mentioned an **increase in staffing capacity** and/or improved ability to retain staff as a result of the CCBHC Demonstration.



**46%** mentioned **improved data collection** and utilization which informed clinical decision making.

## System Level Challenges



**92%** of CCBHCs mentioned **staffing shortages** as a major barrier in reaching their CCBHC Demonstration goals.



**69%** mentioned **administrative burden** related to required documentation as a major challenge.



**54%** reported **issues related to financial billing** as a major challenge for CCBHC Demonstration.

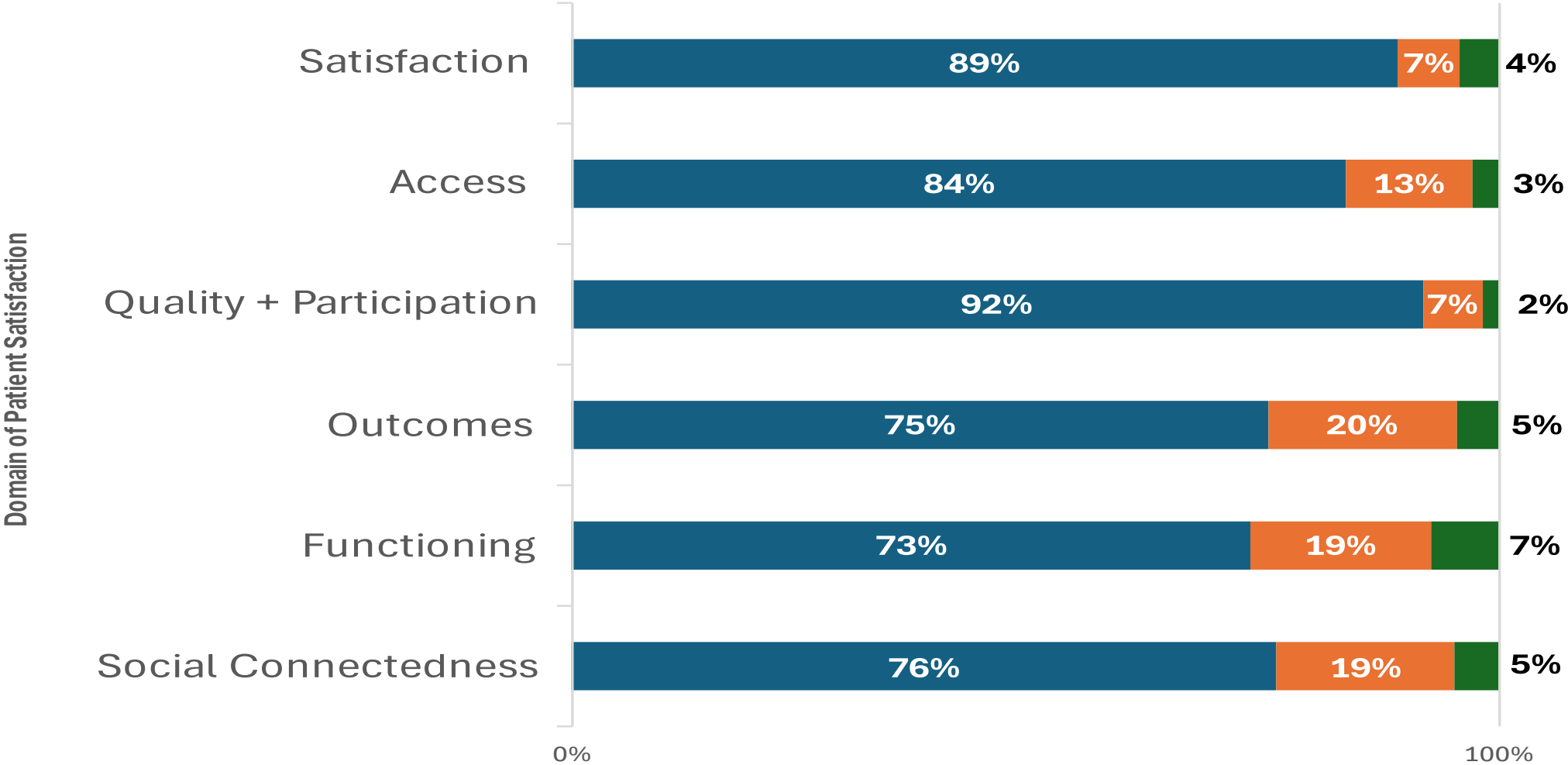


**31%** reported **issues related to data collection** for required measures

# Findings from an Adult Consumer Satisfaction Survey (MHSIP)

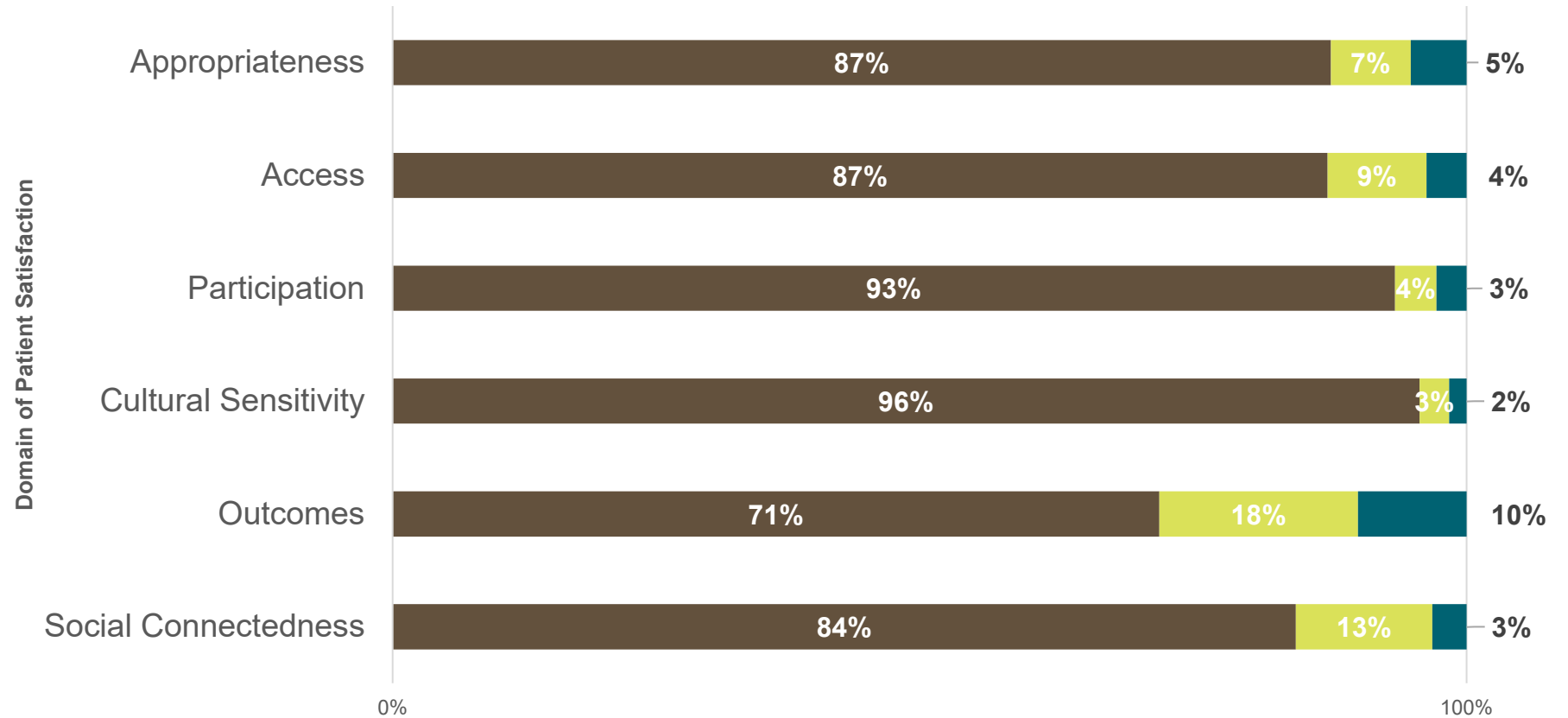
Percent of patients reporting mostly positive experiences for each MHSIP domain of patient satisfaction (N = 1810 3663)

More positive Mixed Less positive



## Satisfaction with Youth Services (based on parent reports)

More positive Mixed Less positive



## What's Next?



CCBHCs showing promising results for both systems level and patient experiences = TRANSFORMATIVE!



Evaluation is on-going and will be digging deeper into health, access and utilization outcomes using claims and other data



Final evaluation report at end of December 2024



Expansion of CCBHCs to continue





## About CCBHCs:

- Website: <https://www.michigan.gov/mdhhs/keep-mi-healthy/mentalhealth/ccbhc>
- Email: [mdhhs-ccbhc@michigan.gov](mailto:mdhhs-ccbhc@michigan.gov)

## About the Evaluation:

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