

Manage your coverage and care — anytime, anywhere in your member account

Find the tools, information and support you need to help you understand your plan — how it works and what it covers.

FIND IN YOUR ACCOUNT	WHY IT'S HELPFUL
My Coverage	Review your plan documents, keep up to date on your deductible, coinsurance and out-of balances, and view coverage information for each member on your plan.
My Claims and Explanation of Benefits	Track how much we pay and how much you pay for health care services. You'll receive ema alerts as soon as they're posted to your account.
Find Care	Save time looking up doctors and places within your plan's network. See who offers virtua extended office hours and are accepting new patients. Compare hospital quality for peace
View or Change PCP (Only for HMO and point of service members in Michigan)	Easily select or change your primary care provider in your plan's network.
ID card	Find your virtual member ID card in a pinch and show it to your doctor's office. Easily order replacement plastic cards.
Prescription Coverage and Pricing	If you have our pharmacy benefits, you can manage your prescriptions, check an order sta the cost of drugs available through your plan. If your plan offers the option, you may orde supply of your medications from a participating retail or home delivery pharmacy.
Referrals and Authorizations	Know when your prior authorization or referral, if required by your plan, is approved befor schedule an appointment to avoid surprise out-of-pocket costs.
Estimate Your Costs	Look up estimated costs for a wide range of health care services. You'll be ready to talk wi doctor about options for affordable care.
Programs and Services	Find other health care and wellness benefits available with your plan such as support for b health, well-being resources and member discounts.
BCN Member Handbook (Only for HMO and point of service members)	Learn what you need to know about using your benefits, including specialty care, care whe travel, coordination of benefits and more.

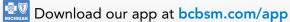




Register for your Blue Cross member account

It's easy and secure. Register one of these ways:

Go to bcbsm.com/register



*Message and data rates may apply. Visit bcbsm.com for our Terms and Conditions of Use and Privacy Practices.

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Need help navigating your account?

Scan the QR code to watch a tutorial.



Or visit bcbsm.com/app.



No. 1 in member satisfaction among commercial health plans in Michigan

For J.D. Power 2024 award information, visit jdpower.com/awards.

