

Blue Cross Blue Shield of Michigan: Understanding member ID cards

2025 product information for providers

This brochure will help you know about the different ID cards you may see in your practice from members who have Blue Cross coverage.

All Blue Cross Blue Shield of Michigan member ID cards have the same basic layout, but the information on each card may vary slightly, depending on the member's benefits. A Blue Cross member may carry a card for a standard commercial plan, a self-funded group plan, an individual plan or a Medicare or Medicaid plan.

The standard Blue Cross ID card layout

ID cards for most Blue Cross products include the following:

Subscriber Name
 Name of the subscriber who holds the contract.

> Subscriber ID

Alphanumeric identifier composed of a three-character Blue Cross prefix followed by a Blue Cross-issued contract number. **Use this number for billing and checking eligibility and benefits.**

> Issuer
Identifies the specific Blue Cross plan.

> Group Number

Number exclusive to a group. The upper right corner of the ID card may also display the unique name and logo of the particular employer group. Members who don't belong to a group, are assigned a special number that appears in the Group Number space.

> Deductible and Out-of-Pocket Max

Some cards indicate the deductible and out-of-pocket maximum applicable to the subscriber's plan or coverage. In some cases where member deductibles or out-of-pocket maximums are not available on the card, they are either not applicable (for example, stand-alone cards) or this information was not available at the time the card was issued.

> Suitcase image

Indicates coverage by BlueCard® while traveling outside of Michigan for commercial members or through our nationwide network of Blue plan providers for Medicare Advantage members. (This doesn't apply to full Medicare.) The suitcase image may vary for some EPO and non-PPO members.

> Blue DentalSM

Appears if the plan includes dental coverage through Blue Cross Blue Shield of Michigan.

> Blue VisionSM

Appears if the plan includes vision coverage through Blue Cross Blue Shield of Michigan.

Rx symbol

Appears if the member has Blue Cross prescription drug coverage.

> Rx Limited

Indicates that limited prescription coverage is available in accordance with the preventive services requirement of the Patient Protection and Affordable Care Act when the plan does not offer a regular pharmacy benefit.



Back of the Blue Cross member ID card

Information located on the back of the member's ID card is plan-specific and may vary.

The image below shows the back of a typical card.

> Contact information is provided for both members and providers.



Most Blue Cross plans use the standard Blue Cross ID card. However, some have unique plan identifiers on the front of the card, as shown on the following pages.

Note: This brochure does not include stand-alone dental ID, stand-alone vision ID cards, or stand-alone dental and vision ID cards.

Blue Cross Traditional and PPO products for employer groups



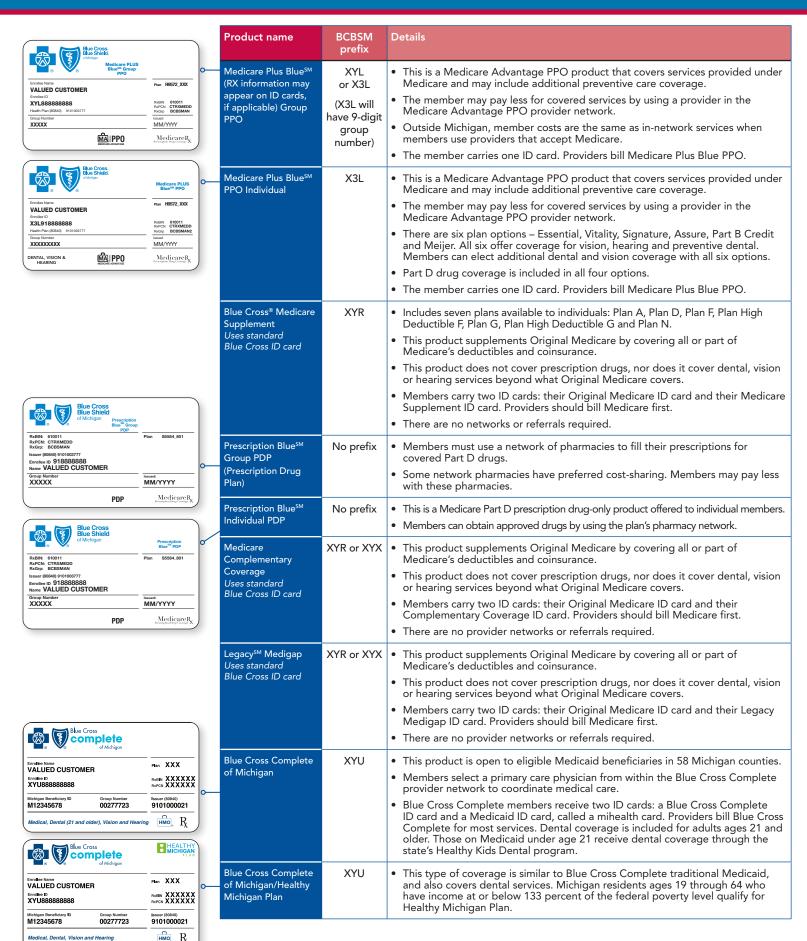
Most Blue Cross products for employer groups use the standard Blue Cross ID card shown on the first page.

Note: Many Blue Cross members have a group-specific ID card. A list of group-specific prefixes is available on the Secure Provider Resources site. Click on *Billing and Claims*, then select *Prefixes*.

Product name	BCBSM prefix	Details
Traditional coverage Comprehensive Major Medical Uses standard Blue Cross ID card	XYY or JXT	 This product provides comprehensive benefits for hospital and medical surgical services. Most benefits are subject to an annual deductible and member coinsurance. Riders allow for additional benefits and member cost-sharing amounts.
Comprehensive Major Medical PPO Uses standard Blue Cross ID card	XYQ or JXP	 Members get the same benefits as the Traditional plan but use the TRUST PPO provider network. The member pays additional cost-sharing amounts when covered services are performed by an out-of-network provider.
Community Blue sM PPO Uses standard Blue Cross ID card	XYQ or JXP	 A managed care program with built-in wellness and preventive benefits. Preventive care benefits are covered 100 percent when received from a TRUST PPO network provider. Members have the freedom to select providers of their choice without needing a referral from their primary care physician.
Community Blue SM HRA PPO Uses standard Blue Cross ID card	XYQ	This product offers the same benefits as Community Blue PPO but paired with a health reimbursement arrangement which helps members pay for qualified medical expenses.
Simply Blue SM PPO Uses standard Blue Cross ID card	QYX	 This product provides comprehensive PPO coverage with cost-sharing features. Preventive care benefits are covered 100 percent when received from a TRUST PPO network provider.
Simply Blue SM HRA PPO Uses standard Blue Cross ID card	DYX	 This product offers the same benefits as Simply Blue PPO but paired with a health reimbursement arrangement. An HRA is a fund that the employer establishes for employees to use for qualified out-of-pocket health care expenses. The employer allocates a set dollar amount for each employee.
Simply Blue SM HSA PPO Uses standard Blue Cross ID card	ΣΥQ	Simply Blue HSA is a high-deductible plan paired with a tax-free health savings account.
Simply Blue SM Routine Care Uses standard Blue Cross ID card	DYX	 This product offers the advantages of a classic PPO plan, but with the added cost savings of a high-deductible plan. Preventive services are covered 100 percent, while primary care office visits, urgent care visits and generic drugs are covered with a copayment and are not subject to the deductible.
Blue High Performance Network® or BlueHPN (HPN logo will appear on ID card) Blue Cross, Blue Bridds Blue Cross, Blue Bridds Blue High Performance Relaxeds* March Risks Bridds Blue High Performance Relaxeds*	Various	 This is an exclusive provider organization, or EPO, health plan option offered to select Blue Cross Blue Shield of Michigan customers. Members who have health plans with BlueHPN in Southeast Michigan can see certain, contracted Ascension health care providers for services and will only have to pay the plan's out-of-pocket expenses. If they see a non-BlueHPN health care provider, they are responsible for the costs (except for emergency services and urgent care). Members can see BlueHPN providers outside of the state.

Blue Cross products associated with government programs





Blue Cross products for individuals

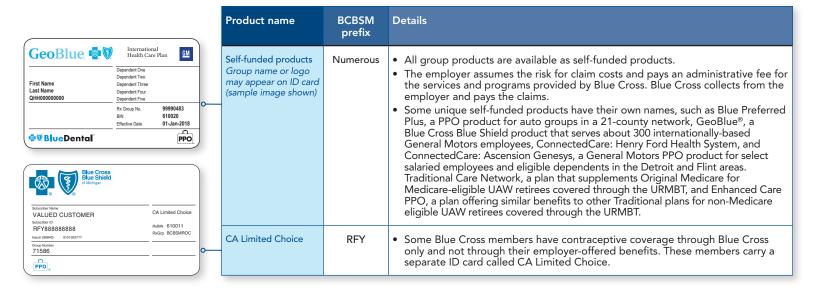


All individual ID cards have product names on them. Examples are shown below. The group number is specific to the product and level of the plan (gold, silver, bronze or catastrophic). When Blue VisionSM is listed on the ID card, this means all members have vision coverage (adults and children). Blue VisionSM Pediatric means only children have vision coverage.



Blue Cross ID card variations





Travel and guest coverage

BlueCard® is a national program from the Blue Cross and Blue Shield Association that gives Blue Cross and Blue Care Network commercial members easy and convenient access to health care services while traveling or living outside of their BCBS home state. Medicare Advantage members have access to care from our nationwide network of Blue Plan providers.

Members pay their regular deductible, coinsurance and copayments for service. Outside-of-Michigan Blue Cross and BCN members with the nationally recognized BlueCard suitcase logo on their ID cards will still be treated as Blue Cross Blue Shield of Michigan members with PPO coverage or BCN members with traditional coverage.

The ID cards shown in this brochure are examples and may differ for a specific member based on the member's benefit package.

For additional information on these products, please refer to the "Introduction" and other chapters of the *Blue Cross Commercial Provider Manual*, Benefit Explainer, and the certificates of coverage. Medicare Advantage information is available at **bcbsm.com/providers/resources/**. Click on *Learn more about our products*. Blue Cross Complete information is available at **mibluecrosscomplete.com**.