



For physician offices

The latest COVID-19 provider information

We're ending the temporary suspension of clinical review requirements continues for admission to skilled nursing facilities

Read more:

- Feb. 25 Provider Alert

At-home COVID-19 testing policy revised for Blue Cross and BCN commercial plans HMO PPO

Read more:

- Page 1 of the March–April 2022 *BCN Provider News*
- March 2022 issue of *The Record*

Clarification: Billing for IOP services provided via telemedicine for some members

Read more:

- Feb. 7 Provider Alert

COVID-19 testing codes added to Physician Office Lab List HMO MA HMO MA PPO

Read more:

- Page 9 of the March–April 2022 *BCN Provider News*
- March 2022 issue of *The Record*

Additional COVID-19 provider communications can be found here:

- *Coronavirus (COVID-19) information updates for providers* webpage located within *BCBSM Newsletters and Resources* or *BCN Provider Publications and Resources* on web-DENIS

- bcbsm.com/coronavirus

Click on *Health Care Providers*

Our move to Availity in 2022

Timeline for our transition to the Availity provider portal:

- **March 19:** New Blue Cross and BCN provider portal available to current Availity users
- **April 18:** Registration open for new Availity users
- **June:*** web-DENIS access ends

*web-DENIS and Provider Secured Services retirement date to be announced

You'll soon receive an email from Blue Cross Blue Shield of Michigan with a special edition newsletter focused on Blue Cross and Blue Care Network's transition to our new provider portal. The special edition will help you learn about our new portal, including information on registration and training. Read more:

- Page 2 of the March–April 2022 *BCN Provider News*
- March 2022 issue of *The Record*

Rx updates

Avsola and Inflectra will be preferred infiximab products, starting April 1

Read more:

- Page 9 of the March–April 2022 *BCN Provider News*
- March 2022 issue of *The Record*

NovoLogix user interface gets upgraded

Read more:

- Page 27 of the March–April 2022 *BCN Provider News*
- March 2022 issue of *The Record*

Tezspire, Vygart and Leqvio to require prior authorization for Medicare Advantage members MA HMO MA PPO

Read more:

- Page 11 of the March–April 2022 *BCN Provider News*
- March 2022 issue of *The Record*

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Articles apply to all lines of business unless noted by the icons below:

Key: HMO Blue Care Network commercial PPO Blue Cross commercial MA HMO BCN AdvantageSM MA PPO Medicare Plus BlueSM

For physician offices

Continued from front page

Encourage eligible Medicare Advantage patients to get screened for colorectal cancer



March is Colorectal Cancer Awareness Month

Colorectal cancer is the second leading cause of cancer death for both men and women combined in the United States, according to the American Cancer Society. Read more:

- Page 14 of the March–April 2022 *BCN Provider News*
- March 2022 issue of *The Record*

We're making changes to our TRUST PPO network information updates



When you receive a practice profile from Blue Cross Blue Shield of Michigan, you may notice it's in a new format. We're using a different application to pull the reports, which has resulted in some changes.

Read more: *March 2022 issue of The Record*

Use the Criteria request form to obtain criteria used in making a specific determination

When you submit an authorization request, we use medical necessity criteria to make a determination. To obtain the criteria we used on a specific request, you must complete and submit the *Criteria request form*. Read more: *March 2022 issue of The Record*

Provider web update includes enhancements

The public provider website, bcbsm.com/providers, debuted a new look in January. The project went beyond appearance, however. It provides a more flexible format that providers can access from a variety of devices, and the content has been

reorganized to help you find what you need. Read more:

- Page 3 of the March–April 2022 *BCN Provider News*
- March 2022 issue of *The Record*

Don't miss important Blue Cross and BCN news

You're invited to subscribe to any of our electronic newsletters that help inform health care professionals about Blue Cross and BCN policies and programs.

Visit bcbsm.com/providers/newsletters.html

to view current issues and sign up to receive emails as new issues are posted.

Training updates

New on-demand training available

Read more:

- Page 4 of the March–April 2022 *BCN Provider News*
- March 2022 issue of *The Record*

Virtual provider symposiums to focus on patient experience, HEDIS

Read more:

- Page 8 of the March–April 2022 *BCN Provider News*
- March 2022 issue of *The Record*

Virtual provider symposiums to focus on documentation and coding

Read more:





- Page 32 of the March–April 2022 *BCN Provider News*
- March 2022 issue of *The Record*

Lunch and learn webinars for physicians and coders focus on risk adjustment, coding

Read more:

- Page 31 of the March–April 2022 *BCN Provider News*
- March 2022 issue of *The Record*

Articles apply to all lines of business unless noted by the icons below:

Key:  Blue Care Network commercial  Blue Cross commercial  BCN AdvantageSM  Medicare Plus BlueSM