

For physician offices

Reminder: Register now for 2024 virtual provider symposium sessions

This year's virtual provider symposiums focusing on quality measures, documentation and coding guidelines will start in May. Read more:

- [Page 5 of the March–April 2024 BCN Provider News](#)
- [April 2024 issue of *The Record*](#)

Billing changes for home infusion drugs for BCN AdvantageSM members, starting April 1

Currently, BCN Advantage members have a home infusion medical benefit that covers Part D drugs administered at home. Starting April 1, 2024, these drugs will be covered under members' Part D pharmacy benefits, not their medical benefits. Read more: [Page 32 of the March–April 2024 BCN Provider News](#)

New patient experience resources for practices

Blue Cross Blue Shield of Michigan has added new patient experience resources that focus on strategies for communicating with patients to provide a great patient experience. They include webinars and additional content to our on-demand library. Read more: [April 2024 issue of *The Record*](#)

2024 update of time for office Evaluation and Management codes

The American Medical Association made changes to the time requirements when using time to report an office evaluation and management code. The changes went into effect Jan. 1, 2024. Read more: [Clinical editing billing tips in the March–April 2024 BCN Provider News](#)

Additional cardiology codes will require prior authorization for commercial members, starting May 11

For dates of service on or after May 11, 2024, additional cardiology codes will require prior authorization by Carelon for Blue Cross and Blue Care Network commercial members. Read more: [April 2024 issue of *The Record*](#)

Carelon Medical Benefits Management is an independent company that contracts with Blue Cross Blue Shield of Michigan and Blue Care Network to manage prior authorizations for select services.

Blue Cross changing practitioner fees July 1





Blue Cross will change practitioner fees for services with dates of service on or after July 1, 2024. This applies to services provided to our Traditional, TRUST and Blue Preferred PlusSM members, regardless of the customer group. Fee schedules will be available in the *Secure Provider Resources* section on our provider portal. Read more: [April 2024 issue of *The Record*](#)

Reminder: Document the need for a continuous glucose monitoring device

As a reminder, when treating a patient with BCN commercial or BCN Advantage coverage who needs a continuous glucose monitoring device, be sure to document this need in the patient's medical record to ensure continued coverage. Read more: [Page 31 of the March–April 2024 BCN Provider News](#)

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Articles apply to all lines of business unless noted by the icons below:

Key:  Blue Care Network commercial  Blue Cross commercial  BCN AdvantageSM  Medicare Plus BlueSM



For physician offices

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Changes to Gastric stimulation and Breast reconstruction questionnaires in e-referral system



We recently updated questionnaires in the e-referral system, as well as the corresponding preview questionnaires in the *Authorization criteria and preview questionnaires* document on the ereferrals.bcbsm.com website. Read more: April 2024 issue of *The Record*

Attribution will be expanded to advanced practice providers in April



Starting in April, physician organizations and Blueprint risk-bearing contracted entities will be able to align advanced practice health care providers to their provider entities through the Provider Enrollment and Change Self-Service tool in our provider portal. Read more: April 2024 issue of *The Record*

How to use and find something in the provider manuals

Helpful documents are available for providers who need instruction on how to use or find something within our manuals. You can find the following documents on the *Provider Resources* page of our provider portal (availity.com).* Choose *Manuals* under the *Publications* drop-down menu (or *Provider manuals* under *Easy Access*), then look under each provider manual to find:

- *About the BCN Provider Manual*
- *BCN Provider Manual — Entire Manual for Searching*
- *About the Blue Cross Commercial Provider Manual*
- *Blue Cross Commercial Provider Manual — Entire Manual for Searching*

Availity® is an independent company that contracts with Blue Cross Blue Shield of Michigan and Blue Care Network to offer provider portal and electronic data interchange services.

*Blue Cross Blue Shield of Michigan doesn't own or control this website.

We've posted our 2024 HEDIS tip sheets

Our 2024 HEDIS® tip sheets are now posted in the Clinical Quality section of *Secure Provider Resources* on our provider portal. Read more: April 2024 issue of *The Record*

Rx updates

Starting April 1, additional preferred products for Soliris, Ultomiris required for most commercial members



Read more: April 2024 issue of *The Record*

We've changed how we manage Entyvio SC, Omvoh SC



Read more: April 2024 issue of *The Record*

Starting June 1, Blue Cross will no longer cover Sajazir injection

Read more: April 2024 issue of *The Record*

Training updates

Webinars for physicians, coders focus on risk adjustment, coding

Read more:

- Page 6 of the March–April 2024 *BCN Provider News*
- March 2024 issue of *The Record*

We added new on-demand training to provider training site

Read more: April 2024 issue of *The Record*

New patient experience resources for practices

Read more: April 2024 issue of *The Record*

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