

For physician offices

Be sure to use the correct provider taxonomy code to avoid payment delays

You must use the Blue Cross Blue Shield of Michigan and Blue Care Network-assigned taxonomy code during the billing process to avoid possible payment delays. Read more: [June 2024 issue of *The Record*](#)

2024 Provider Incentive Program Quality Measure Descriptions document now available

The Quality Rewards program is Blue Cross and BCN's Performance Recognition Program and Physician Group Incentive Program combined. The *Provider Incentive Program Quality Measure Descriptions* document, which is now available, provides reference material to help Blue Cross and BCN providers achieve 2024 Quality Rewards incentives. The booklet can be found on Health e-BlueSM in the *Resources* section or *Secure Provider Resources* section of our provider portal.

1. Log in to our provider portal ([availity.com](#)).*
2. Click *Payer Spaces* on the menu bar and then click the BCBSM and BCN logo.
3. Click the *Resources* tab.
4. Click *Secure Provider Resources (Blue Cross and BCN)*.
5. Choose *Clinical Quality* from the *Member Care* drop-down menu then *Clinical Quality Overview*.

*Blue Cross Blue Shield of Michigan doesn't own or control this website.

Availity® is an independent company that contracts with Blue Cross Blue Shield of Michigan and Blue Care Network to offer provider portal and electronic data interchange services.

Holiday office closings

Blue Cross and BCN offices will be closed June 19 (Juneteenth Day).

Reminder: Register for virtual provider symposium sessions

This year's virtual provider symposiums focus on quality measures, documentation and coding guidelines. Read more:

- [Page 3 of the May–June 2024 BCN Provider News](#)
- [June 2024 issue of *The Record*](#)

Register now for our last Behavioral Health Summit

Professional behavioral health providers and billers are invited to our final Behavioral Health Summit of the year, which will be held virtually from noon to 1:30 p.m. Eastern time, Thursday, Aug. 8. Attendees can interact with Provider Engagement & Transformation consultants and receive tailored presentations from various behavioral health-specific departments. To register, visit [surveymonkey.com/r/73WZ9S6](#).

Read more:

- [Page 15 of the May–June 2024 BCN Provider News](#)
- [May 2024 issue of *The Record*](#)

Blue Cross, BCN to begin reimbursing E/M when billed with preventive service





Reimbursement changes for evaluation and management, or E/M, services will begin with dates of service beginning June 1, 2024. Read more: [June 2024 issue of *The Record*](#)

We're granting a 90-day extension for commercial claim submission

Blue Cross is granting a 90-day extension to the claim submission time limits for Blue Cross and BCN commercial claims. Read more: [June 2024 issue of *The Record*](#)

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Articles apply to all lines of business unless noted by the icons below:

Key:  Blue Care Network commercial  Blue Cross commercial  BCN AdvantageSM  Medicare Plus BlueSM

For physician offices

Continued from front page

We've enhanced the MA HMO MA PPO Authorizations & Referrals tool in Availity Essentials

We've recently enhanced the *Authorizations & Referrals* tool in our provider portal to make it easier for you to determine if a Carelon-managed procedure code requires prior authorization for an in-state or out-of-state Blue Cross commercial member. Read more: [June 2024 issue of *The Record*](#)

Register now for Prior Authorization Programs with Carelon webinar

Provider office personnel responsible for obtaining prior authorizations are encouraged to register now for a webinar about Blue Cross Blue Shield of Michigan's utilization management program with Carelon Medical Benefits Management (formerly AIM Specialty Health). Read more:

- [Page 5 of the May–June 2024 *BCN Provider News*](#)
- [May 2024 issue of *The Record*](#)

Carelon Medical Benefits Management is an independent company that contracts with Blue Cross Blue Shield of Michigan and Blue Care Network to manage prior authorizations for select services.

Use modifiers JW and JZ MA HMO MA PPO when billing Part B medical benefit drug claims

To receive timely and appropriate payment of Part B claims for Medicare Plus BlueSM and BCN AdvantageSM members, providers, facilities and suppliers must include the JW or JZ modifier when billing for single-dose vials or other single-use packages of Part B drugs. Read more: [June 2024 issue of *The Record*](#)

New webpage provides Medicare Advantage prior authorization clinical review criteria in one convenient location MA HMO MA PPO

Blue Cross and BCN recently launched the *Medicare Advantage Prior Authorization* webpage on [bcbsm.com](#) where you can quickly find clinical review criteria associated with services that require prior authorization. Read more: [June 2024 issue of *The Record*](#)

Don't miss important Blue Cross and BCN news

You're invited to subscribe to any of our electronic newsletters that help inform health care professionals about Blue Cross and BCN policies and programs. Visit [bcbsm.com/providers/newsletters.html](#) to view current issues and sign up to receive emails as new issues are posted.

Training updates

New on-demand training available: Check out our latest learning opportunities

Read more:

- [Page 7 of the May–June 2024 *BCN Provider News*](#)
- [April 2024 issue of *The Record*](#)

Webinars for physicians, coders focus on risk adjustment, coding

Read more:

- [Page 8 of the May–June 2024 *BCN Provider News*](#)
- [June 2024 issue of *The Record*](#)

New mini modules available to help you navigate the Blue Cross behavioral health provider portal

Read more: [June 2024 issue of *The Record*](#)

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Key: MA HMO Blue Care Network commercial MA HMO MA PPO Blue Cross commercial MA HMO BCN AdvantageSM MA HMO MA PPO Medicare Plus BlueSM