Blues Brief



For physician offices

Be sure to use the correct provider taxonomy code to avoid payment delays

You must use the Blue Cross Blue Shield of Michigan and Blue Care Network-assigned taxonomy code during the billing process to avoid possible payment delays. Read more: June 2024 issue of The Record

2024 Provider Incentive Program **Quality Measure Descriptions** document now available

The Quality Rewards program is Blue Cross and BCN's Performance Recognition Program and Physician Group Incentive Program combined. The Provider Incentive Program Quality Measure Descriptions document, which is now available, provides reference material to help Blue Cross and BCN providers achieve 2024 Quality Rewards incentives. The booklet can be found on Health e-BlueSM in the Resources section or Secure Provider Resources section of our provider portal.

- Log in to our provider portal (availity.com).*
- 2. Click Payer Spaces on the menu bar and then click the BCBSM and BCN logo.
- 3. Click the Resources tab.
- 4. Click Secure Provider Resources (Blue Cross and BCN).
- 5. Choose Clinical Quality from the Member Care drop-down menu then Clinical Quality Overview.

Availity® is an independent company that contracts with Blue Cross Blue Shield of Michigan and Blue Care Network to offer provider portal and electronic data interchange services.

Holiday office closings

Blue Cross and BCN offices will be closed June 19 (Juneteenth Day).

Reminder: Register for virtual provider symposium sessions

This year's virtual provider symposiums focus on quality measures, documentation and coding quidelines. Read more:

- Page 3 of the May-June 2024 **BCN Provider News**
- June 2024 issue of The Record

Register now for our last **Behavioral Health Summit**

Professional behavioral health providers and billers are invited to our final Behavioral Health Summit of the year, which will be held virtually from noon to 1:30 p.m. Eastern time, Thursday, Aug. 8. Attendees can interact with Provider Engagement & Transformation consultants and receive tailored presentations from various behavioral healthspecific departments. To register, visit surveymonkey.com/r/73WZ9S6.

Read more:

- Page 15 of the May-June 2024 **BCN Provider News**
- May 2024 issue of The Record

Blue Cross, BCN to begin reimbursing E/M when billed with preventive service

Reimbursement changes for evaluation and management, or E/M, services will begin with dates of service beginning June 1, 2024. Read more: June 2024 issue of The Record

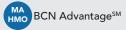
We're granting a 90-day extension Po for commercial claim submission

Blue Cross is granting a 90-day extension to the claim submission time limits for Blue Cross and BCN commercial claims. Read more: June 2024 issue of The Record

Continued on the next page

Articles apply to all lines of business unless noted by the icons below:







^{*}Blue Cross Blue Shield of Michigan doesn't own or control this website.

Blues Brief



For physician offices

Continued from front page

We've enhanced the **Authorizations & Referrals tool** in Availity Essentials

We've recently enhanced the Authorizations & Referrals tool in our provider portal to make it easier for you to determine if a Carelon-managed procedure code requires prior authorization for an in-state or out-of-state Blue Cross commercial member. Read more: June 2024 issue of The Record

Register now for Prior Authorization Programs with Carelon webinar

Provider office personnel responsible for obtaining prior authorizations are encouraged to register now for a webinar about Blue Cross Blue Shield of Michigan's utilization management program with Carelon Medical Benefits Management (formerly AIM Specialty Health). Read more:

- Page 5 of the May-June 2024 **BCN Provider News**
- May 2024 issue of The Record

Carelon Medical Benefits Management is an independent company that contracts with Blue Cross Blue Shield of Michigan and Blue Care Network to manage prior authorizations for select

Use modifiers JW and JZ MA MA PPO when billing Part B medical benefit drug claims

To receive timely and appropriate payment of Part B claims for Medicare Plus BlueSM and BCN AdvantageSM members, providers, facilities and suppliers must include the JW or JZ modifier when billing for single-dose vials or other single-use packages of Part B drugs. Read more: June 2024 issue of The Record

New webpage provides Medicare MA PPO Advantage prior authorization clinical review criteria in one convenient location

Blue Cross and BCN recently launched the Medicare Advantage Prior Authorization webpage on **bcbsm.com** where you can quickly find clinical review criteria associated with services that require prior authorization. Read more: June 2024 issue of The Record

Don't miss important Blue Cross and BCN news

You're invited to subscribe to any of our electronic newsletters that help inform health care professionals about Blue Cross and BCN policies and programs. Visit bcbsm.com/providers/newsletters.html to view current issues and sign up to receive emails as new issues are posted.

Training updates

New on-demand training available: **Check out our latest learning opportunities** Read more:

- Page 7 of the May-June 2024 **BCN Provider News**
- April 2024 issue of The Record

Webinars for physicians, coders focus on risk adjustment, coding

Read more:

- Page 8 of the May-June 2024 **BCN Provider News**
- June 2024 issue of The Record

New mini modules available to help you navigate the Blue Cross behavioral health provider portal

Read more: June 2024 issue of The Record

Articles apply to all lines of business unless noted by the icons below:

Key: HMO Blue Care Network commercial PPO Blue Cross commercial HMO BCN AdvantageSM PPO





