

For behavioral health providers

Register now for our last Behavioral Health Summit

Professional behavioral health providers and billers are invited to our final Behavioral Health Summit of the year, which will be held virtually from noon to 1:30 p.m. Eastern time, Thursday, Aug. 8. Attendees can interact with Provider Engagement & Transformation consultants and receive tailored presentations from various behavioral health-specific departments. To register, visit surveymonkey.com/r/73WZ9S6.

Read more:

- Page 15 of the May–June 2024 *BCN Provider News*
- May 2024 issue of *The Record*

Guidelines for using the Autism diagnostic evaluation results form

Members can obtain an autism evaluation using one of the methods described in the document *Obtaining an autism diagnostic evaluation and finding treatment*. Read more: June 2024 issue of *The Record*

New mini modules available to help you navigate Blue Cross behavioral health provider portal

The provider training team has created two new mini modules that will help with some common issues our behavioral health providers sometimes experience within the Blue Cross behavioral health provider portal. Read more: June 2024 issue of *The Record*

Holiday office closings

Blue Cross and BCN offices will be closed June 19 (Juneteenth) and July 4 to 5 (Independence Day).

Practice caution with requests for patient information

Our Corporate and Financial Investigations Unit has been made aware of provider offices receiving fraudulent requests for patient information, NPI numbers and provider signatures. If you're suspicious of a request that you receive, you can contact our Fraud Hotline at 1-844-STOP-FWA (1-844-786-7392) or send an email to StopFraud@bcbsm.com.

Read more:

- Page 1 of the May–June 2024 *BCN Provider News*
- May 2024 issue of *The Record*

Confirm data every 90 days, attest in CAQH every 120 days

Have you confirmed your data within the past 90 days and attested in CAQH within the past 120 days? Health care providers are required to confirm the following data elements every 90 days: name, specialty, address, phone number and digital contact information. Providers are also required to re-attest every 120 days for all other data elements, including credentialing, licensing and demographics.

Read more: Page 2 of the May–June 2024 *BCN Provider News*

Blue Cross changing practitioner fees July 1 PPO

Blue Cross Blue Shield of Michigan will change practitioner fees for services with dates of service on or after July 1, 2024. This change applies to services provided to our Traditional, TRUST and Blue Preferred Plus™ members, regardless of the customer group. Fee schedules will be available in the *Secure Provider Resources* section on our provider portal. Read more: April 2024 issue of *The Record*

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Articles apply to all lines of business unless noted by the icons below:

Key: HMO Blue Care Network commercial PPO Blue Cross commercial MA HMO BCN AdvantageSM MA PPO Medicare Plus BlueSM

For behavioral health providers

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Behavioral health provider resources

New:

Blue Cross Behavioral Health™
Frequently asked questions for providers
ereferrals.bcbsm.com > BCN or Blue Cross > Behavioral Health > Blue Cross Behavioral Health: Frequently asked questions for providers

Updated May 2024:

Major depressive disorder tip sheet
ereferrals.bcbsm.com > BCN or Blue Cross > Behavioral Health > Depression tip sheet

Updated April 2024:

Autism diagnostic evaluation results form
ereferrals.bcbsm.com > BCN or Blue Cross > Autism > Autism diagnostic evaluation results form

Updated April 2024:

Intensive outpatient program and partial hospitalization program: Coverage, authorization and billing guidelines
ereferrals.bcbsm.com > Blue Cross > Behavioral Health > Intensive outpatient program and partial hospitalization program: Coverage, authorization and billing guidelines

PPO

Updated April 2024:

Obtaining an autism diagnostic evaluation and finding treatment
bcbsm.com > Find care > Individuals and families > View autism evaluation and treatment providers (under Resources for finding care)

Behavioral health provider resources, continued

Enrollment Helpful Hints

bcbsm.com/providers > Enrollment > Enroll now > Enrollment Helpful Hints (PDF) (fourth bullet point under Physicians and Professionals)

Behavioral health enrollment tips video

Blue Cross and BCN provider training website

> Log in or click New User? > Search > Enter "behavioral health" and press Enter > Click Behavioral health enrollment helpful tips video under Courses

Provider training and resource guide for behavioral health providers

Blue Cross and BCN provider training website

> Log in or click New User? > Knowledge Center > Provider training and resource guide for behavioral health providers under Provider quick guides

Reminder: Training guide for behavioral health providers posted on training site





HMO PPO

Visit our provider training site to view our *Provider training and resource guide for behavioral health providers*. Providers new to our networks will also find a list of training courses and reference documents that will help them as they begin working with Blue Cross and BCN. Read more: July 2023 issue of *The Record*

Don't miss important Blue Cross and BCN news

You're invited to subscribe to any of our electronic newsletters that help inform health care professionals about Blue Cross and BCN policies and programs. Visit **bcbsm.com/providers/newsletters** to view current issues and sign up to receive emails as new issues are posted.

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Key:  Blue Care Network commercial  Blue Cross commercial  BCN AdvantageSM  Medicare Plus BlueSM