

For hospitals and facilities

Emergency Department Claims Analyzer reminder and reconsideration program PPO

In a May 2024 *Record* article, we indicated that the Emergency Department Claims Analyzer, or EDCA, program would be reimplemented on June 1, 2024, in conjunction with a new Emergency Department Facility Evaluation and Management Reimbursement Policy. The policy ensures that facilities are reimbursed based on the consistent coding that correctly describes the patient's clinical condition and the health care services provided in accordance with industry and Centers for Medicare & Medicaid Services guidelines. Read more: [June 2024 issue of *The Record*](#)

Here's what you need to know about the proposed ambulance purchased services program and how to provide feedback HMO PPO

Blue Cross Blue Shield of Michigan is proposing the implementation of an ambulance purchased services program for Blue Cross and BCN commercial in the fourth quarter of 2024. The program will support the recovery and edits of an ambulance transport from the originating facility to another facility and then return to the originating facility. Read more: [June 2024 issue of *The Record*](#)

We're granting a 90-day extension to the time limit for commercial claim submission HMO PPO

Recognizing that many providers were affected by the recent Change Healthcare incident, Blue Cross and BCN are granting a 90-day extension to the claim submission time limits for Blue Cross and BCN commercial claims, including primary original claims submitted on or after Feb. 22, 2024. The extension ends Sept. 30, 2024. Read more: [June 2024 issue of *The Record*](#)

Save time by submitting only required information about acute inpatient medical, surgical admissions

When health care providers submit a prior authorization request for an acute inpatient medical-surgical admission, they can save time by submitting only the information that's required for the request. Read more: [June 2024 issue of *The Record*](#)

Register now for our last Behavioral Health Summit

Professional behavioral health providers and billers are invited to our final Behavioral Health Summit of the year, which will be held virtually from noon to 1:30 p.m. Eastern time, Thursday, Aug. 8. Attendees can interact with Provider Engagement & Transformation consultants and receive tailored presentations from various behavioral health-specific departments. To register, visit surveymonkey.com/r/73WZ9S6.

Read more:

- [Page 15 of the May–June 2024 *BCN Provider News*](#)
- [May 2024 issue of *The Record*](#)

Be sure to use the correct provider taxonomy code to avoid payment delays

We use taxonomy codes to assist in the identification of a provider when they're using one NPI for several Blue Cross provider IDs. Make sure you use the Blue Cross and BCN-assigned taxonomy code during the billing process to avoid possible payment delays. Read more: [June 2024 issue of *The Record*](#)

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Articles apply to all lines of business unless noted by the icons below:

Key: HMO Blue Care Network commercial PPO Blue Cross commercial MA HMO BCN AdvantageSM MA PPO Medicare Plus BlueSM

For hospitals and facilities

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Change coming to nonclinical, transitional care program through Home & Community Care

On May 31, 2024, Home & Community Care (formerly known as naviHealth, Inc.) discontinued the 30-day nonclinical transitional care program for members who are discharged to their homes. As a result, Home & Community Care navigation specialists aren't contacting members discharged after May 1.

Starting June 1, 2024, the program is available only to our Medicare Advantage members discharged to certain post-acute care facilities in Michigan. Read more: [June 2024 issue of *The Record*](#)

Home & Community Care is an independent company that provides nonclinical, transitional care services for Blue Cross Blue Shield of Michigan and Blue Care Network members who have Medicare Advantage plans.

TurningPoint opens peer-to-peer reviews to advanced practice providers for musculoskeletal, pain management procedures

TurningPoint Healthcare Solutions LLC is now scheduling peer-to-peer reviews with advanced practice providers, or APPs (physician assistants and nurse practitioners). The APP peer-to-peer review process is available for participating orthopedic, pain management and spinal surgical practices that are contracted with Blue Cross, BCN or both. Read more: [June 2024 issue of *The Record*](#)

TurningPoint Healthcare Solutions LLC is an independent company that manages prior authorizations for musculoskeletal surgical and other related procedures for Blue Cross Blue Shield of Michigan and Blue Care Network.

AllianceRx Walgreens to become exclusive specialty drug pharmacy for MESSA on July 1, 2024

AllianceRx Walgreens Pharmacy will become the exclusive specialty drug network for the Michigan Education Special Services Association, or MESSA, starting July 1, 2024.

If your patient does not currently fill their specialty drug with AllianceRx Walgreens, you'll need to transfer the prescription to AllianceRx Walgreens before July 1, 2024. Read more: [June 2024 issue of *The Record*](#)

Vendor change for commercial DRG audits beginning June 2024

Blue Cross previously worked with Change Healthcare to perform commercial diagnosis-related group, or DRG, validation audits. Change Healthcare has been acquired by Optum, an independent company, which will provide auditing support for Blue Cross beginning in June. Read more: [June 2024 issue of *The Record*](#)

Michigan acute inpatient facilities should submit peer-to-peer review requests, appeals through the e-referral system





Acute inpatient facilities in Michigan should use the e-referral system to submit peer-to-peer review requests and appeals related to prior authorization requests for inpatient acute care medical and surgical (non-behavioral health) admissions. Read more:

- [Page 35 of the May–June 2024 BCN Provider News](#)
- [May 2024 issue of *The Record*](#)

Holiday office closings

Blue Cross and BCN offices will be closed June 19 (Juneteenth) and July 4 to 5 (Independence Day).

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Key:  Blue Care Network commercial  Blue Cross commercial  BCN AdvantageSM  Medicare Plus BlueSM